

Share your thoughts and shape the future of local government in Norfolk

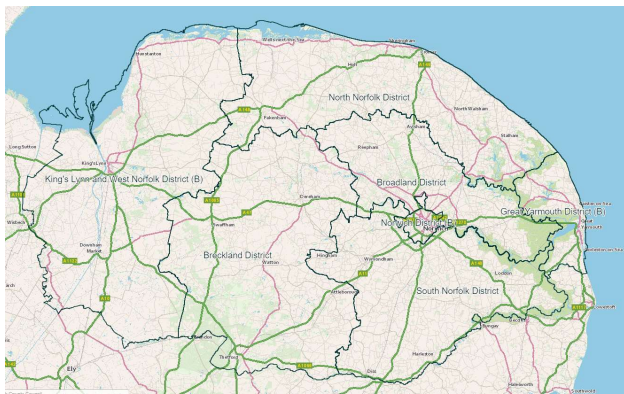


Changing how Norfolk is run



The Government wants to change the way that local councils are run.

This is called **local government reorganisation** or LGR.



At the moment Norfolk has one county council and seven borough, district or city councils.



Norfolk County Council

Norfolk County Council is the name of the county council. It covers the whole of Norfolk.



The area you live in is also part of a borough, district or city council.

Examples of this are Norwich City Council, North Norfolk District Council, and Great Yarmouth Borough Council.

What services do councils provide?



Norfolk County Council

Norfolk County Council runs some services. These include:



- Children's Services



- Adult Social Care



- Roads and transport



Borough, district or city councils run some services. These include:



- Bin collection from your home



- Housing



- Planning

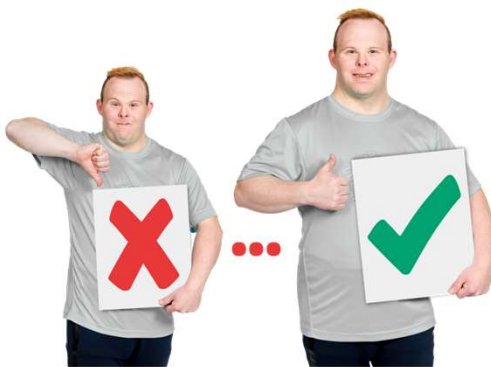
What is this feedback form for?

The Government wants there to be fewer councils in Norfolk.



The government wants to replace the current councils with **unitary councils**.

Unitary councils can cover a whole county, part of a county, or a large town or city. They run all council services in that area.



This is a chance to make local services better for the future.



Norfolk County Council wants to look at all the facts before deciding how many councils we think there should be in Norfolk.



We want to make sure local services are good and work well for everyone.

Personal information, confidentiality and data protection (1)



Your personal information helps us understand different views.



We will keep your information safe and only use it for this feedback form.

We will not share your personal information with others.



We may need to share some information if the law says we have to.

An example of this would be if we received a Freedom of Information request.



If we have to share some information, we will make sure we do so following the law.

Personal information, confidentiality and data protection (2)



You don't have to take part if you don't want to.



You don't have to answer every question – **just answer the ones that matter to you.**



Please contact us if you have any questions about how we use your information. Our information is on the last page of this document.

Please put a tick in the box below if you've read the information about how we will use your personal information.

Why your views matter



Your feedback is important.



It helps us understand what people need.



This is your chance to tell us what you think.



You don't need to be an expert on the council to answer these questions. We want to hear what everyone thinks!



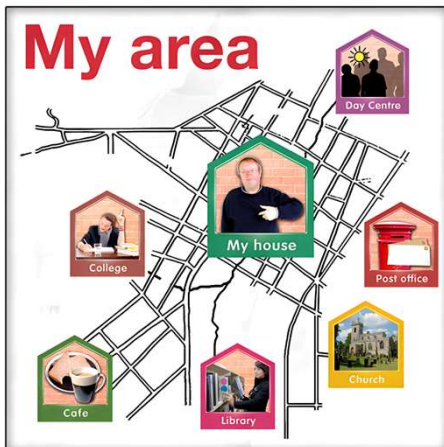
Thank you for sharing your thoughts with us.

Your area:



What part of Norfolk do you live in?

Please tell us in the box below:



When you think about your local area, what places do you include?

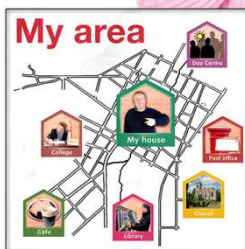
Is it your street, your neighbourhood, your village, or even more?

Please tell us in the box below:



What do you love most about your local area?

Please tell us in the box below:



Let's talk councils (1)



Do you think councils spend your money well?

Yes



No



Please explain why you have said that in the box below.



Is it easy to contact your councils?

Yes



No



Please explain why you have said that in the box below.

Let's talk councils (2)



How can councils make it easier for you to contact them?

Please write your answer in the box below.



Local democracy and you (1)



Local councillors are chosen by people in their community. They listen to concerns and make decisions to help the area.



If you had a local issue, would you contact your local councillors?

Yes  No 





How would you contact your local councillors?

Please put your answer in the box below:

Local democracy and you (2)





Have you contacted your local councillors recently?

Yes  No 



Was it easy to contact your local councillors?

Yes  No 



How can we make it easier to contact your local councillors?

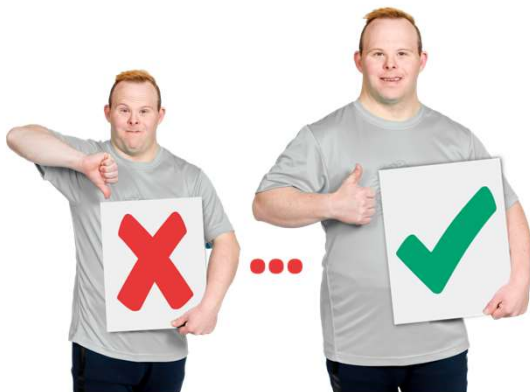
Please write your answer in the box below.

Local services - what's working well and what could be better?



What local services do you think are working well?

Please write your answer in the box below:



What local services could be better?

Please write your answer in the box below.

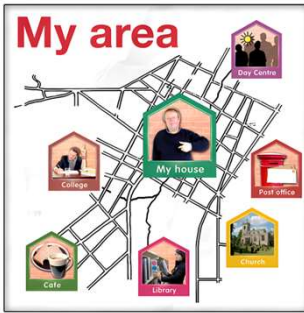
Ambitions for the future (1)



What are the biggest problems in your area?

Please write your answer in the box below:

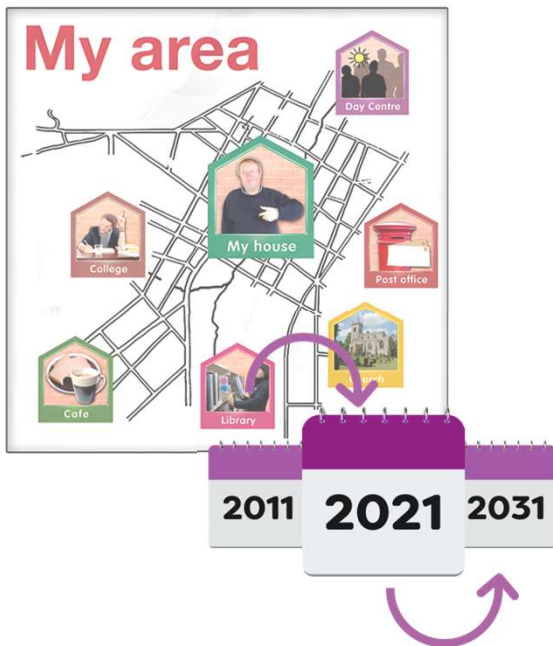
Ambitions for the future (2)



What does your local area need?

Please write your answer in the box below.

Ambitions for the future (3)



What would you like your local area to be like in the future?

Please write your answer in the box below.

Local government reorganisation – what matters to you? (1)

What's important to you when deciding how councils are organised in Norfolk?

Please circle the things that are most important to you:



Getting good value for your money



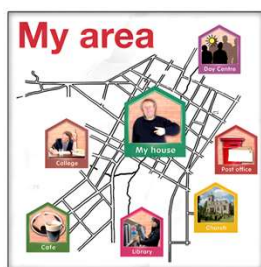
Making sure councils have enough money to work well



Making local services better



Making sure services are not split up in a confusing way



Making sure services run well in the areas they cover



Respecting what makes people proud about where they live



Speaking up for the local area



Giving communities more say in how things are run

Something else? Please write in here

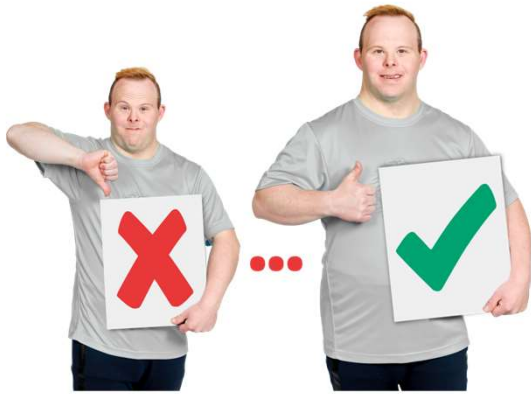
Local government reorganisation – what matters to you? (2)



How would you like to be involved in decisions about your local area?

Please write your answer in the box below:

Anything else you want to tell us?



Is there anything else you want to tell us about councils and how to make them better?

Please write your answer in the box below:

About you (1)



We now want to ask a few questions about you.



This helps us understand who is sharing their views and makes sure our work represents everyone in Norfolk.



You don't have to answer any personal questions if you don't want to, but it helps us a lot if you do.

About you (2)

Are you answering as...?

Please tick (✓) **one** answer only:



- An individual / member of the public
- On behalf of a voluntary or community group
- On behalf of a public sector organisation
- On behalf of a business
- A councillor
- A council employee

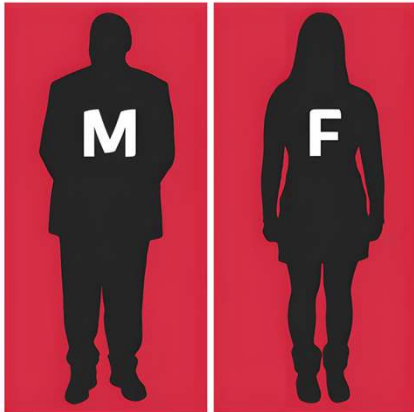
How old are you?

Please tick (✓) **one** answer only:



- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 and over
- Prefer not to say

About you (3)



What is your sex?

Please tick (✓) **one** answer only:

- Male
- Female
- Prefer not to say



Is the gender you identify with the same as your sex registered at birth?

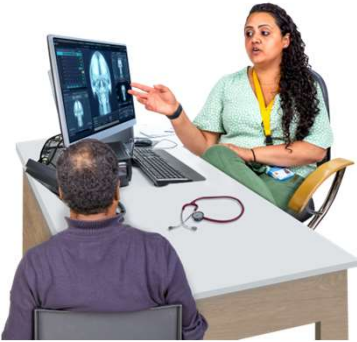
Please tick (✓) **one** answer only:

- Yes
- No
- Prefer not to say



If No, please write your gender identity in the box below:

About you (4)



Do you have any health problems or a disability that make it hard to do everyday things or to work?

Please tick (✓) **one** answer only:

- Yes
- No
- Prefer not to say

Are you a carer for someone?



Please tick (✓) **all** answers that are true for you:

- No
- Yes – for children with additional needs
- Yes – for older family members
- Yes (other)
- Prefer not to say

If Yes (other), please write who you care for in the box below:

About you (5)



How would you describe your ethnic background?

Please tick **one** box:

Asian or Asian British



Black, Black British, Caribbean, or African



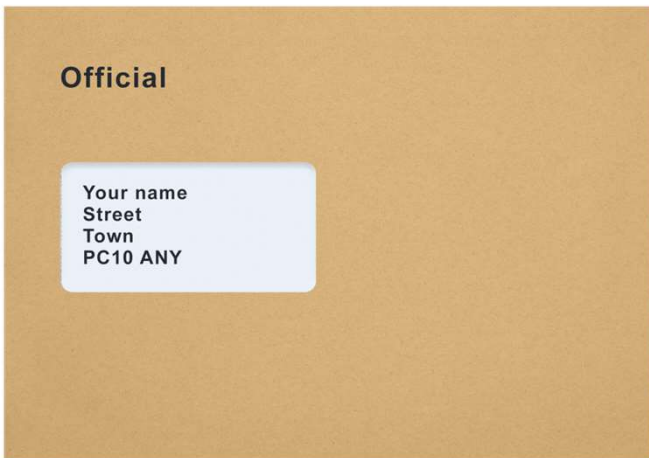
Mixed or multiple ethnic groups



White or White British

If you're from another ethnic group, please write in the box below:

About you (6)



What is the first part of your postcode? For example, NR15, PE30 or IP24?

Please write your answer in the box below:

What happens next



Your feedback will help us understand what you want from Norfolk's local government in the future.



We'll use your ideas along with our data to create a plan that best matches what the people of Norfolk would like.



This summer, we'll work on the details and present our final plan to the Government in the autumn.



The Government will then review all the plans, choose their favourites, and carry out a **consultation**.



A **consultation** is like a big conversation where people get to share what they think.

How to send us your feedback form



You can fill in our online feedback form at:

www.norfolk.gov.uk/LGRfeedback



You can email your feedback form to:

LGRfeedback@norfolk.gov.uk



You can post your feedback form to:

LGR Feedback
Freepost RTCL-XSTT-JZSK
County Hall
Martineau Lane
Norwich
NR1 2DH

You don't need to use a stamp!



Please send us your feedback **by 20 May**

Who to contact if you have any questions



You can **phone** us on 0344 800 8020
(pam Monday to Friday)



You can **email** us at

LGRfeedback@norfolk.gov.uk



Text Relay: 18001 0344 800 8020



Thank you again for sharing your feedback with us.

If you need this document in large print, audio, Braille, alternative format or in a different language please contact us using the phone number or email address above.

We will do our best to help.

