

Your Ref:  
Date: 30 November 2023

My Ref: PKA125  
Tel No.: 0344 800 8020  
Email: [transportfornorwich@norfolk.gov.uk](mailto:transportfornorwich@norfolk.gov.uk)

Dear Residents and Businesses,

### Consultation on proposals for the Angel Road/Waterloo Road junction

Norfolk County Council is asking for feedback on proposed changes to the Angel Road/Waterloo Road junction in Norwich. The aim of the scheme is to improve bus journey times along Angel Road by changing the priority traffic flow at the junction. In doing so, it will reduce the delays to buses caused by vehicles travelling along Waterloo Road and therefore deliver better bus punctuality and reliability for passengers. We are writing to let you know how to find out more about the project and how to take part in our consultation.

### What's being proposed and why

This table explains what changes we're proposing and the reasons behind them. The enclosed plan shows what the project would look like on the ground – the numbered proposed changes below correspond to the relevant points marked on the map.

	<b>Proposal</b>	<b>Reason for proposal</b>
<b>1</b>	Removal of existing give way and central island at the Angel Road/Waterloo Road junction, along with realignment of the carriageway through changes to the kerb line	To give traffic on Angel Road priority at the junction so buses pass through easily without having to give way to vehicles on Waterloo Road – this is designed to improve bus journey times and reliability through the area
<b>2</b>	New give way, along with realignment of the carriageway through changes to the kerb line on Waterloo Road	So traffic on Waterloo Road has to give way to vehicles, including buses, on Angel Road, meaning buses can improve journey times and reliability through the area
<b>3</b>	Raised table for continuous footway at the Shipstone Road junction	To help movement of people walking and cycling along Waterloo Road

### How to comment

There are two ways to comment on the consultation:

- Visit [www.norfolk.gov.uk/angelroad](http://www.norfolk.gov.uk/angelroad) where you can complete our online survey to share your thoughts on the proposals.

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- Ask for a hard copy of the survey by calling or emailing us using the details at the top of this letter. Large font and other formats are available on request.

### **Next Steps**

The deadline for comments is Friday 22 December 2023 and we will carefully consider all responses. The local county council member and cabinet member, where relevant, will then make a decision based on the feedback we have received. If approved, construction is planned for summer 2024. The webpage above will be kept up to date with the latest progress and information.

### **Background**

The Department for Transport (DfT) has awarded the county council nearly £50m of funding for its Bus Service Improvement Plan, aimed at improving bus services and infrastructure facilities across the county. The plan includes measures such as integrated travel hubs, new and more frequent services and bus priority infrastructure schemes such as this project at the Angel Road/Waterloo Road junction. You can read more about our work on the Bus Service Improvement Plan by visiting [www.norfolk.gov.uk/busstrategy](http://www.norfolk.gov.uk/busstrategy).

Yours faithfully,



Niki Park  
Head of Passenger Transport