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| **New-NCC-Long-Logo-Black**  Please use tab key to go from one form field to another | | | County Hall  Martineau Lane  Norwich  NR1 2DH |
| Postcodes must be on a line on their own | NCC contact number: 0344 800 8020  Text relay no.: 18001 0344 800 8020        Please enter ‘copies to’ (not to be shown on top copy) | |

Your Ref:       My Ref: PFA052/HD/CS

Date: 27 July 2023 Tel No.: 0344 800 8020

Type date in full ie 1 February 2019 Email: transportfornorwich@norfolk.gov.uk

Type in minimum of Arial 12 font. Title bold and upper and lower case

Dear residents and businesses,

**Transport for Norwich: St Andrews/Duke Street area**

During summer 2021, we carried out a consultation on proposed changes to the St Andrews Street/Duke Street area of Norwich to reduce the eastbound through traffic in the city centre. Since then, the plans have been revised in response to the feedback received and new proposals approved for construction by the Transport for Norwich Joint Committee in January 2022. We’re writing to let you know about the main measures approved for the scheme and the Traffic Regulation Orders (TROs) that will be advertised to allow us to carry out the changes.

**Summary of revised scheme**

The aims of this project are to improve facilities in the area for pedestrians and cyclists by:

* Enhancing the look and feel of the area.
* Widening of footways on Charing Cross, St Andrews Street and the northern end of Duke Street.
* Installing of two-way cycle tracks on Charing Cross, Duke Street and St Andrews Street.
* Providing zebra and parallel crossings, including the removal of traffic signals on St Andrews Street at its junction with Charing Cross.
* Providing a bay on Charing Cross to be used as a loading bay during the day and a taxi bay at night.
* Providing a loading bay on St Andrews Street.
* Preventing vehicles driving from Duke Street to Colegate through the Premier Inn car park, which will include a one-way restriction on Colegate immediately east of the car park exit.
* Reversing traffic flow and cycle contraflow on Muspole Street to prevent motorists bypassing the St Andrews Street eastbound restriction.
* Preventing right turns for motorised vehicles from Exchange Street into St Andrews Street.
* Making St Andrews Street one-way only westwards for motorised vehicles.
* Making Charing Cross one-way only eastwards for motorised vehicles.

Following consultation feedback on the initial proposals, the revised scheme includes the following measures to improve the area for walking and cycling:

* New footway paving and road surfacing, including footway widening and segregated cycle lanes.
* New parallel pedestrian and cycle crossing points on Duke Street near Colgate and Charing Cross to replace the signalised crossings.
* New zebra crossing points on Duke Street and Charing Cross to replace the signalised crossings.
* Retention of a signalised crossing on the St Andrews Street/Exchange Street junction.

**Advertisement of Traffic Regulation Orders (TROs)**So that the updated scheme can be delivered, we need to amend some of the existing TROs in the area to bring about the following measures, as well as those listed above:

* Remove the existing part-time loading bay on Charing Cross and St Andrews Street as we are providing new loading bays on both roads.
* Remove the existing part-time loading bay on Duke Street between St Andrews Street and Colegate as a new loading bay has been provided by the Norwich University of Arts building near Colegate.
* Create two-way cycle lanes on Charing Cross, Duke Street and St Andrews Street.
* Adjust speed hump positions on Duke Street between St Andrews Street and Colegate.

**How to comment**Details of these proposals, including a plan illustrating the changes, are available at [www.norfolk.gov.uk/dukestreetarea](http://www.norfolk.gov.uk/dukestreetarea), or you can request hard copies, large font and other formats by using the contact details above. You can respond to these proposals by emailing [transportfornorwich@norfolk.gov.uk](mailto:transportfornorwich@norfolk.gov.uk) with the subject ‘Duke Street area TROs’ or completing the reply slip enclosed. This forms the preliminary stage of the TRO consultation, ahead of legal notices being advertised. The deadline for comments is Monday 28 August 2023 and we will be in touch with further information when the TROs themselves are formally advertised.

**Background and next steps**Following advertisement of the TROs and consideration of the feedback received, work is expected to begin early next year.

The Department for Transport (DfT) awarded £32m funding to the county council from the Transforming Cities Fund to deliver a range of schemes across Greater Norwich, including this project in St Andrews Street/Duke Street. These projects aim to improve access to jobs, training and retail by supporting improvements to sustainable modes of transport, while also responding to issues around air quality. More information about our application to the DfT and all the proposed schemes can be found at [www.norfolk.gov.uk/transformingcities](http://www.norfolk.gov.uk/transformingcities)

Yours faithfully,



Ben Hanlon  
Project Engineer, Highways Projects

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**Reply Slip**

**Transport for Norwich: Eastbound Though-Traffic Reduction Scheme**

Ref:PFA052/HD/CS

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| From: |  |  |

I / We have considered the above proposals and:

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| am/are in favour / do not object |  |  |  | Object |  | (please tick as appropriate) |

Comments:

Signed: Dated:

Name (please print):

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| --- |
| **Please return by 28/08/2023**  Norfolk County Council  County Hall  Martineau Lane  NORWICH  Norfolk NR1 2SG  Or via email: [transportfornorwich@norfolk.gov.uk](mailto:transportfornorwich@norfolk.gov.uk) *For the attention of Ben Hanlon* |