



# Norfolk County Council

## **Your views on closing Mayton Wood Recycling Centre and moving operations to the new Norwich North Recycling Centre**

Opens 15 May 2023

Closes 26 June 2023

### **Overview**

Norfolk County Council continues to work in challenging financial circumstances. In February County Councillors agreed Norfolk County Council's 2023-24 budget which aims to tackle a £60m gap in finances and protect key services.

One way we have considered saving money in this year's budget is to look at how we run our recycling centres in Norfolk. Following public consultation in autumn/winter 2022 a proposal to close all of Norfolk's recycling centres on Wednesdays was not introduced, however, a proposal to align summer and winter opening hours for recycling centres was approved, so from 1 April 2023 recycling centres now close at 4pm all year round.

A further proposal to close Mayton Wood Recycling Centre to save £70,000 a year was also identified earlier when Cabinet

met on 30 January 2023 so we are now consulting on this proposal.

### **Why your views matter**

We now want your views on the proposed closure of Mayton Wood Recycling Centre and moving operations to the new Norwich North Recycling Centre.

We want to know your thoughts on our approach and the impact this would have on how you recycle, participate in reuse and dispose of your waste in the future.

We would like to hear how the closure and movement of operations to a nearby site would affect you, as this will help us to understand the possible impact the closure could have on residents, and we will use this information to help shape our plans.

The site operators, Norse Environmental Waste Services Ltd (NEWS) will also hold a staff consultation for employees who may be impacted by the proposal to close the recycling centre and if the proposal went ahead the County Council would support NEWS in offering alternative employment within the service wherever possible.

## **Personal information, confidentiality and data protection**

### **Your views on the proposal to close Mayton Wood Recycling Centre**

**Which Recycling Centre have you used MOST in the last 12 months?**

Please write the location in the box below

**How often do you use Mayton Wood Recycling Centre?**

Daily

Weekly

A few times a month

Once a month

Once every few months

Very rarely

Never

**When you use Mayton Wood Recycling Centre, do you primarily use it as a...**

Member of the public

Tradesperson disposing of trade waste

I don't use Mayton Wood Recycling Centre

**To what extent do you agree or disagree with the proposal to close Mayton Wood Recycling Centre?**

Strongly agree

Agree

Neither agree or disagree

Disagree

Strongly disagree

**Why did you say that?**

**If our proposal to close Mayton Wood Recycling Centre went ahead what impact, if any, would this have on you?**

**If you currently use Mayton Wood Recycling Centre How easy would it be for you to get to either Norwich North Recycling Centre or Worstead Recycling Centre?**

*The closest alternative sites to Mayton Wood are Norwich North, a six mile or 15-minute car journey, or Worstead Recycling Centre, eight miles or 20 minutes away.*

*The County Council is committed to delivering a programme of upgrades and replacement sites for the recycling centre service, a new site planned for the North Walsham area will become the closest recycling centre for most Alysham residents.*

- Very easy
- Easy
- About the same as it would for me to get to Mayton Wood
- Difficult
- Very difficult

Not applicable

**Why did you answer the last question the way you did?**

Distance from my house/place of work

Expense (i.e transport costs)

Time (opening hours)

Convenience

I don't use Mayton Wood Recycling Centre

Other, please write here:

**About you**

To make sure we are learning from a wide range of people we'd like to ask some questions about you. These are optional questions (so you may choose not to give this information), but this information is helpful to help us understand who is responding to our consultations.

**Are you responding as...? Please tick (☐) one answer only:**

An individual/member of the public ☐

On behalf of a voluntary or community group ☐

On behalf of a statutory organisation ☐

On behalf of a business ☐

- A Norfolk County Councillor
- A district or borough councillor
- A town or parish councillor
- A Norfolk County Council employee
- An employee of a recycling centre in Norfolk

**If you are responding on behalf of another organisation, what is the name of the organisation, group or business?**

Please write your answer in the box:

**How did you hear about this consultation? Please select one of the following:**

- Local media (e.g newspaper, radio)
- From a social media post (e.g Facebook)
- From a friend
- From a group I belong to
- From my place of work or education
- The Norfolk Residents' Panel
- District Council web page
- Norfolk County Council web page
- My Parish Council
- From an email I received

**10.Are you...? Please tick (☐) one answer only:**

Male ☐

Female ☐

Prefer not to say ☐

Prefer to self-describe (please specify below) ☐

If you prefer to self-describe please specify here:

**11.How old are you? Please tick (☐) one answer only:**

Under 18 ☐

18-24 ☐

25-34 ☐

35-44 ☐

45-54 ☐

55-64 ☐

65-74 ☐

75-84 ☐

85 or older ☐

Prefer not to say ☐



## **Next Steps**

After the consultation is closed, we will take a report about the findings of this consultation to the County Council's Cabinet.

Our County Councillors will consider the consultation responses we receive very carefully. In particular, they will consider:

- The impact of any proposal on individuals, groups of communities and on people identified as having 'protected characteristics' under the Equality Act 2010. The protected characteristics are: age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; and sexual orientation. As well as this equality impact assessment, councillors will consider the impact of proposals on rural areas.
- The views of people, partners and other stakeholders consulted.
- The evidence of need and what is proven to work effectively and well.
- The financial and legal positions and any constraints at the time.
- Any potential alternative options, models, or ideas for making savings.

## **Staff**

There will be a staff consultation for employees of the site operators NEWS who may be impacted by the proposal to close the recycling centre. The County Council will support NEWS in offering alternative employment within the service where possible.

Should this proposal go ahead, the centre may close in October 2023.

**You can send back a paper feedback form to:**

Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council,  
Ground floor - south wing,

County Hall, Martineau Lane, Norwich NR1 2DH.

However, if you want to help the council save money please  
use a stamp and send

to this address: Stakeholder and Consultation Team, Norfolk  
County Council,

Ground floor - south wing, County Hall, Martineau Lane, NR1  
2DH.

You may wish to keep a copy of your response to our  
consultation for your own

records.



If you need this document in large print, audio,  
Braille, alternative format or in a different  
language please email us at  
[haveyoursay@norfolk.gov.uk](mailto:haveyoursay@norfolk.gov.uk) or contact  
Customer Services on 0344 800 8020 or Text  
Relay on 18001 0344 800 8020 (textphone) and  
we will do our best to help.