



**Norfolk County Council**



Funded by  
UK Government



Infrastructure  
County Hall  
Martineau Lane  
Norwich  
NR1 2SG

NCC contact number: 0344 800 8020  
Text relay no.: 18001 0344 800 8020

«LINE\_1»  
«LINE\_2»  
«LINE\_3»  
«LINE\_4»  
«LINE\_5»

Your Ref:

Date: 1 November 2024

My Ref:

PAA022

Tel No.:

0344 800 8020

Email:

[tfnorfolk@norfolk.gov.uk](mailto:tfnorfolk@norfolk.gov.uk)

Dear Residents and Businesses,

### **Consultation on Grimston Road proposed bus lane and new bus stops**

Norfolk County Council is asking for feedback on proposed changes to Grimston Road on the approach to Knights Hill Roundabout, as part of Norfolk County Council's Bus Service Improvement Plan. We are writing to let you know how to find out more about the project and how to take part in our consultation.

#### **What is being proposed and why**

Our proposals would improve bus journey times, punctuality and reliability with minimal impact on other road users.

Grimston Road would see accessibility and safety improved. Currently, on Grimston Road there is no safe area to use the bus facility or cross the road. So, we are proposing to build new foot paths linking the Knight's Hill Hotel & Spa and Rising Lodge Farm Shop to the new bus stops and crossing. Our proposed dedicated turn into the Rising Lodge Farm Shop will enable a safer entry point and will reduce congestion related to vehicles waiting to turn into the shop. Please read the table on the next page, which explains all the changes we are proposing to make and the reasons behind them. You can view a map of the proposals detailing what the project would look like on the ground by visiting [www.norfolk.gov.uk/grimstonroad](http://www.norfolk.gov.uk/grimstonroad)

#### **Norfolk's Bus Service Improvement Plan**

This project is part of a series of improvements we are making in the county, called the Bus Service Improvement Plan (BSIP). It's aimed at improving bus services across our public transport network. We are using funding awarded to us by the Department for Transport to improve accessibility on our bus network and invest in infrastructure at strategic locations, relieving specific areas of congestion that affect buses so we can deliver better, more punctual services.

Map Point	Proposal	Reason for proposal
<b>A</b>	Installation of a new 270m bus lane in the eastbound direction along Grimston Road on its approach to Knights Hill Roundabout. The bus lane will be created by taking space from the adjacent grass verge. Installation of a new bus stop, outside Rising Lodge Farm Shop, with a new accessible foot path towards the shop entrance.	This will provide better access to the farm shop and hotel for bus passengers and improve bus journey times, accessibility, reliability and punctuality towards the roundabout and the route as a whole.
<b>B</b>	Implementing a banned right turn in and out of Lodge Lane.	This will reduce delays to westbound traffic as well as improve road safety by reducing traffic conflict points at this junction. Westbound traffic wanting to turn right out of Lodge Lane will need to turn left first and make a U-Turn around the Knights Hill Roundabout westwards.
<b>C</b>	Provision of an uncontrolled crossing point with the creation of a pedestrian refuge island on Grimston Road between the new bus stops.	This will enable crossing the road easier and safer for pedestrians and bus passengers when accessing the Rising Lodge Farm Shop and Knight's Hill Hotel & Spa, as currently there is no provision.
<b>D</b>	Provision of two new bus stops and pathways in compliance with current bus stop accessibility guidelines. One in the east bound direction along the proposed bus lane, as mentioned in proposal A, and the other on the westbound direction within a new bus bay.	Currently passengers wait on an uneven narrow grass verge and there are no foot paths to and from the Knight's Hill Hotel & Spa bus stop.  This will improve safety and accessibility for all bus users including disabled people.
<b>E</b>	Banned right turn out of Rising Lodge Farm Shop.	This aims to reduce delays to buses and westbound traffic and to improve road safety by reducing traffic conflict points at the Rising Lodge Farm Shop entrance. Westbound traffic wanting to turn right out of Lodge Lane will need to turn left first and use Knights Hill Roundabout to U-turn west.
<b>F</b>	The existing Traffic Island at roundabout to be reduced	This is to make space for the new road alignment.
<b>G</b>	Provision of dedicated right turning lane in to Rising Lodge Farm Shop.	This will aim to reduce delays to traffic leaving the Knights Hill roundabout and improve safety for vehicles waiting to turn right into the Rising Lodge Farm Shop.

Map Point	Proposal	Reason for proposal
H	Banned right turn out of the Knight's Hill Hotel & Spa	This will improve road safety by reducing traffic conflict points. Traffic wanting to turn right out of the Knight's Hill Hotel & Spa will need to turn left first and use the new roundabout, currently being constructed on Grimston Road as part of the new housing development at Knights Hill, to U-turn eastwards.*

*All road markings in the area will be refreshed as part of the scheme.*

If approved, the works are currently scheduled to start in early May 2025. Details including the length of works and traffic management will be shared nearer the start date.

### **Please note**

\*As part of a separate scheme currently under construction, a development of new houses and a roundabout on Grimston Road which will be completed in early 2025 that includes the reduction of the speed limit on Grimston Road to 40mph.

### **How to comment**

There are two ways to comment on the consultation:

- Visit [www.norfolk.gov.uk/grimstonroad](http://www.norfolk.gov.uk/grimstonroad) to find out more about these proposals and sharing your thoughts by completing our online survey.
- Ask for a hard copy of the survey by calling or emailing us using the details at the top of this letter. Large font and other formats are available on request.

### **Next Steps**

The deadline for comments is **Monday 25 November** and we will carefully consider all responses ahead of advertisement of the formal Traffic Regulation Orders needed to deliver the project. The webpage above will be kept up to date with the latest progress and information.

### **Background**

The Department for Transport (DfT) has awarded the county council nearly £50m of funding for its Bus Service Improvement Plan, aimed at improving bus services and infrastructure facilities across the county. The plan includes measures such as integrated travel hubs, new and more frequent services and bus priority infrastructure schemes. You can read more about our work on the Bus Service Improvement Plan by visiting [www.norfolk.gov.uk/busstrategy](http://www.norfolk.gov.uk/busstrategy)

Yours faithfully,



Niki Park  
Head of Passenger Transport



If you need this report in large print, audio, Braille, alternative format or in a different language please contact 0344 800 8020 and ask for Transport for Norfolk or textphone 0344 800 8011 and we will do our best to help.