Consultation events

To make our consultation as accessible as possible, we are hosting a series of events aimed at anyone who may be affected by our consultation proposals, but may find participating via our website difficult. For example, those with a physical disability, learning disability, sensory impairment, people whose first language isn't English or people who do not have access to online facilities. These events will be held at different locations across the county.

Monday 16 November - Norwich

Time: 2–4pm Venue: The Space Address: Roundtree Way, Norwich NR7 8SQ

Wednesday 18 November – King's Lynn

Time: 2-4pm Venue: King's Lynn Professional Development Centre Address: Kilham's Way, King's Lynn, Norfolk PE30 2HU

Monday 30 November – Mattishall

Time: 2-4pm Venue: South Green Park, Mattishall Address: 48 South Green, Mattishall, Dereham NR20 3JY

Monday 7 December – Great Yarmouth

Time: 2-4pm Venue: King's Centre, Great Yarmouth Address: Queen Anne's Road, Southtown, Great Yarmouth, Norfolk, NR31 0LE

Tuesday 8 December – Sheringham

Time: 2–4pm Venue: Sheringham Community Centre Address: Holway Rd, Sheringham, Norfolk NR26 8NP

Tuesday 5 January 2016 – King's Lynn

Time: 2-4pm Venue: King's Lynn Professional Development Centre Address: Kilham's Way, King's Lynn, Norfolk PE30 2HU

Thursday 7 January 2016 - Norwich

Time: 2–4pm Venue: The Space Address: Roundtree Way, Norwich NR7 8SQ

Information about accessibility

Each event will be fully accessible. We will do this in the following ways:

- Our presentation will be in an easy read format to help people with learning disabilities
- A palantypist will make a transcript of the presentation for people who are hard of hearing
- We will have a BSL signer for Deaf / hearing impaired people
- There will be a Hearing Loop
- We will support people to have their say

How do I book my place?

Please book your place at least a week before the event you want to attend. This is to help us manage each event and understand any needs you have to enable you to attend. It is very important that you tell us of any special requirements you may have including transport needs when contacting us – we cannot cater for your needs without this information.

- You can book a place online at: <u>http://www.smartsurvey.co.uk/s/ReimaginingNorfolkEvents/</u>
- You can book a place by emailing us at: <u>consultationteam@norfolk.gov.uk</u>

When you email please tell us:

- o Your full name
- o Which event you want to attend
- Your telephone number so we can contact you about the event
- o Any access needs you have

If you need transport to the event please also tell us your home address – or your pick-up and drop off points, if these are different from your home address. Please note, to save money, we will try and share transport, so you may be sharing with other people who are going to that event.

• You can also book a place by calling our Customer Services Centre on 0344 800 8020

If you have any questions about these events please call our Customer Services Centre on 0344 800 8020.