Norfolk County Council

Proposed changes to Post 16 Travel Assistance Scheme





Norfolk Council wants to change travel help for students over 16.



Norfolk County Council is looking at changes to the Post 16 Travel Assistance Scheme.



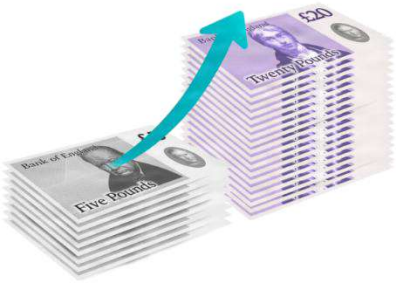
The council spends a lot on important services like helping children and adults.



They need to save money. The council wants to change how they help with travel costs for students.



Right now, they spend about £8 million a year on travel help for students over 16.



More students and high fuel costs mean spending is going up. This can't carry on.



The council wants to keep helping students travel to college or sixth form.



They plan to save £369,000 but still help those from families with less money.



Families with less money would get more help, with funding going from 25% to 50%.



The annual cost for travel will go up from £660 in 2026/27 to £1,050 in 2028/29.



Families with less money will pay less, but costs will still rise a bit.



The Daily Payer option will stop, but other ways to pay will stay.



You can pay yearly, termly, or half termly for a travel pass.



Some students can pay the bus fare directly if it's cheaper.



The changes help make the scheme financially good while still helping low-income families.



The council wants ideas from people who use or might use the travel help.



They want to find out how changes could affect young people and families.



Norfolk County Council helps 1,508 young people with their travel at one time.



The government says students must stay in school or training until 18. But free travel help only goes up to age 16.



Norfolk County Council offers more travel help than many other areas.



Young people with Education, Health, and Care Plans will still get free travel if they're 19 to 25.



Helping students from families with less money is important to the council.



They know it's harder for these students to get to school.

Norfolk County Council is asking people what they think about these changes.





They want to know if you agree or disagree with their ideas.



You can give your opinion by answering questions in a consultation.



The consultation runs from 3 November to 15 December 2026.



The council will listen to what people say before making a final decision



To get the travel help, students must live in Norfolk and be under 19 when school starts.



They must live at least three miles from school and be on a full-time course.



There are different ways to pay for travel help, like paying all at once or in parts.

Norfolk County Council thought about different ways to save money but picked these changes.



They would save money while still helping students get to school.



The council will also stop the Daily Payer Pass, as it's not used much anymore.



Instead, students can buy passes or pay driver fares when needed.



Families can ask for extra travel help if they have special reasons.



Norfolk County Council will look at each case carefully.



More information on travel help and money support is available online.



You can fill out a form online or send it back by email or post.



The council will look at all the feedback before making final decisions.



It's important to give your opinion so they can make the best choice for everyone.



You can also give feedback on who you are and your background if you want.



The council uses this information to learn more about who is responding.



They care about different opinions and want to hear from a wide range of people.

How much do you agree or disagree with parents paying more money for school transport. This will increase over two years.

Please select one answer only:



☐ Strongly agree

☐ Agree

☐ Neither agree nor disagree

☐ Disagree



☐ Strongly disagree

☐ Don’t know

How much do you agree or disagree that the discount for low-income families should increase from 25% to 50% by 2028/29.

Please select one answer only:



☐ Strongly agree

☐ Agree

☐ Neither agree nor disagree

☐ Disagree



☐ Strongly disagree

☐ Don’t know

How much do you agree or disagree with removing the Daily Payer Pass?

Please select one answer only:

☐ Strongly agree



☐ Agree

☐ Neither agree nor disagree

☐ Disagree



☐ Strongly disagree

☐ Don’t know

You can use the space below to share your thoughts and how these changes might affect you.

To make sure we are learning from a wide range of people – we would like to ask some questions about you. These are optional questions (so you may choose not to give this information), but this information is helpful to understand who is responding to our consultations.

Q1. Are you responding as...? Please select one answer only:

☐ An individual / member of the public

☐ On behalf of a voluntary or community group

☐ On behalf of a statutory organisation

☐ On behalf of a business

☐ A Norfolk County Councillor

☐ A district or borough councillor

☐ A town or parish councillor

☐ A Norfolk County Council employee

If you are responding on behalf of another organisation, what is the name of the organisation, group, or business? Please write your answer here:



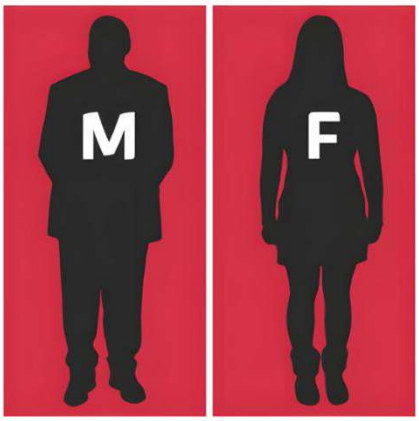
Question 2. How did you hear about this consultation?

- ☐ Local media (e.g., newspaper, radio)
- ☐ From a social media post (e.g., Facebook)
- ☐ From a friend
- ☐ From a group I belong to
- ☐ From my place of work or education
- ☐ The Norfolk Residents' Panel
- ☐ District council web page
- ☐ Norfolk County Council web page
- ☐ My parish council
- ☐ From an email I received
- ☐ By post



Question 3. How old are you?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75-84
- ☐ 85 or older
- ☐ Prefer not to say



Question 4. Are you? Please tick one box.

☐ Male

☐ Female



Question 5. Do you have any long-term illness, disability or health problem that limits what you do in a day? Please select one answer only:

☐ Yes

☐ No

☐ Prefer not to say



How would you describe your ethnic background? Please select one answer only:

☐ Asian or Asian British

☐ Black, Black British, Caribbean, or African

☐ Mixed or multiple ethnic groups

☐ White or White British

If you're from another ethnic group, please write in the box below:



Do you have caring responsibilities? Please select all answers that apply:

☐ No

☐ Yes – for children with additional needs

☐ Yes – for older family members/ Adults

☐ Yes - parent carer

☐ Yes – for a disabled adult(s)

Yes, other. Please write here:



Which district/borough/city do you live in? Please select one answer only:

- ☐ Breckland
- ☐ Broadland
- ☐ Great Yarmouth
- ☐ King’s Lynn and West Norfolk
- ☐ North Norfolk
- ☐ Norwich
- ☐ South Norfolk



Which of the following best describes you? Please select one answer only:

- ☐ Employed (full time)
- ☐ Employed (part time)
- ☐ Self-employed
- ☐ Unemployed
- ☐ Student
- ☐ Looking after the family home
- ☐ Long term sick
- ☐ Retired

Your opinions are valuable to us.

Thank you for taking the time to read this and respond.