



Norfolk County Council

Your views on changes to the Post-16 Travel Scheme in Norfolk



Some of the things in this paper are not easy to understand.

You may need help from someone to read it.

If you would like to take this survey online you can do so by scanning the QR below with your smart phone.





At the moment, Norfolk County Council offers money off tickets for some students aged between 16-18 years old, as well as 16- 25 year olds with Special Educational Needs and Disabilities, to allow them to travel to school or college.



This offer is known as the **‘Post-16 Travel Scheme’**.



Norfolk County Council receive payments from students/their families through this scheme and provides young people with a ticket to use on a **bus** or a **train** service.

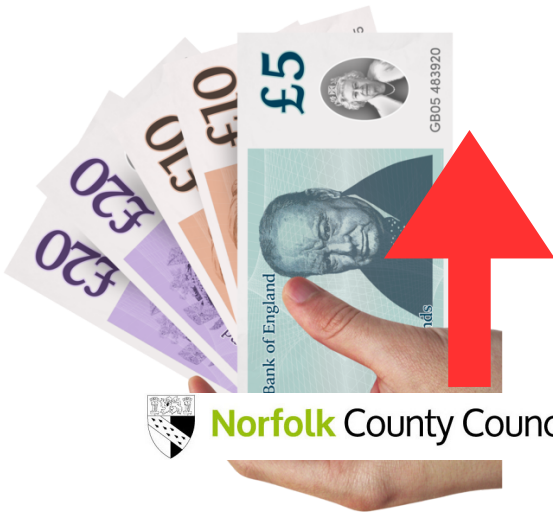




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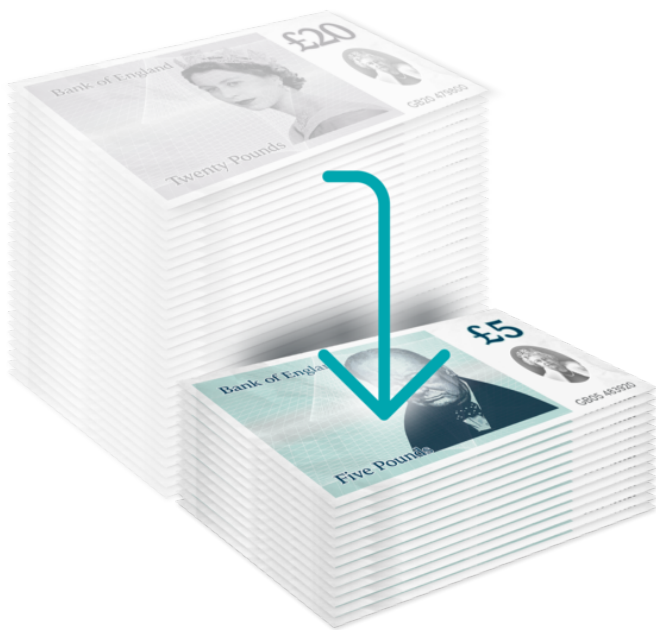


The Post-16 Travel Scheme costs Norfolk County Council money, as Norfolk County Council pays for some of the travel costs, and so do families of the students travelling.

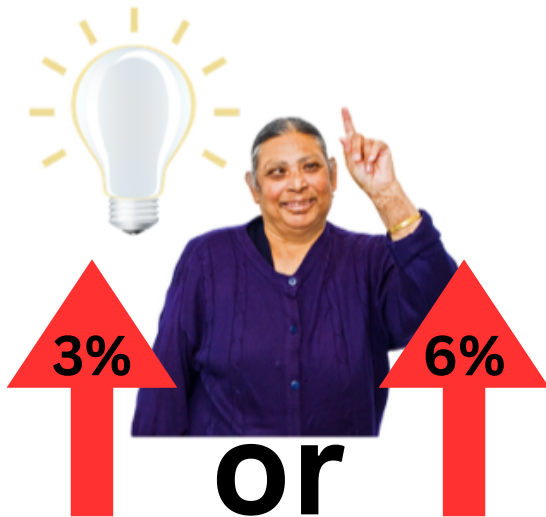


Norfolk County Council

The scheme is costing Norfolk County Council more than it did a few years ago, because of **inflation** and other factors.



Inflation is what happens when the prices of things go up and therefore how much you can buy with your money goes down.



Norfolk County Council are thinking about two ideas. First is to raise the amount users pay by **3%**, the second is to raise the amount users pay by **6%**



We want to hear your thoughts on our ideas.



Please send us your response by **27 February 2024** (We may not accept your response if we receive it after that date).



Idea 1:

To raise the cost of all payment options by 3% as part of our yearly increase in prices.



Idea 2:

To raise the cost of all payment options by 6% as part of our yearly increase in prices.



People can pay for their travel pass in different ways:

- One payment at the start of the year
- Three payments (one each school term)
- Six payments (one every half term)
- Pay every day they travel



The tables on the next pages shows how much more people would pay if these ideas are agreed.

Payment option	Current cost	Cost with 3% increase – Idea 1	Cost with 6% increase – Idea 2
Annual payment	£594	£611.82	£629.64
Three termly instalments	£198	£203.94	£209.88
Six half-termly instalments	£99	£101.97	£104.94
Daily (using daily payer pass)	£3.40	£3.50	£3.60

Some people who use the scheme have what's called a **qualifying benefit**. Often, this is given when the family is on a low income and may not be able to afford the prices everyone else pays. The table belows shows how much more the people on the qualifying benefit would pay.

Payment option	Current cost (with qualifying benefit)	Cost with 3% increase – Idea 1	Cost with 6% increase – Idea 2
Annual payment	£444.00	£457.32	£470.64
Three termly instalments	£148	£152.44	£156.88
Six half-termly instalments	£74	£76.22	£78.44
Daily (using daily payer pass)	£2.90	£3.00	£3.10

Young Persons **RAILCARD**

Ms T Traveller



Bus Ticket



Supplied by provider

Young Persons **RAILCARD**

Ms T Traveller



Bus Ticket



Supplied by education provider

EHC Plan



-
-
-

Students will still be able to use bus and train providers' own discounted schemes.

Students will also be able to continue to access discounted offers from their education providers directly.

These ideas, if agreed, will not impact students aged 19-25 years old as long as they have a current Education, Health and Care (EHC) Plan.

**Please answer the questions on
the next few pages.**

Question 1. Do you, or your child,
currently use or are planning to use the
Post-16 Travel Scheme?

Please tick as many answers that apply

I am Student aged 16-18 currently
in Further Education using
the Post-16 Travel Scheme

I am a Student aged 19-25 currently
in Further Education with an
Education, Health and Care (EHC) Plan
and using the Post-16 Travel Scheme

I am a Year 11 student
starting further education
in September 2024

I am a Parent/guardian of a child
that uses the Post-16 Travel Scheme

Answers continue on the next page



I am a Parent/guardian
of a child that may use
the Post-16 Travel Scheme
in the future

I am a School governor

I am an Education establishment
staff member

I am a Bus/taxi/transport driver

I am a Passenger
assistance/chaperone

I prefer not to say

Questions continue on the next page



Question 2. What type of education provider do you, or your child, currently attend?

Please tick one box



Sixth form/college

Independent school

Independent
Training Provider

Special Education
Needs (SEN) school
(including Post-16)

Special Education Needs (SEN)
Independent school (including
Post-16)

Answers continue on the next page



Education Other Than
at School (EOTAS)

Free School

Short Stay School for Norfolk

Specialist Resource Base (SRB)

Post-16 education
outside Norfolk

I prefer not to say

Questions continue on the next page



Question 3. How far would you agree or disagree with **Idea 1** (Increasing the payment by **3%**) in 2024-25?

Please tick one box



Strongly Agree

Agree

Neither agree or disagree

Disagree

Strongly disagree

Don't know

Questions continue on the next page



Question 4. How far would you agree or disagree with **Idea 2** (increasing the payment by **6%**) in 2024-25?

Please tick one box



Strongly Agree

Agree

Neither agree or disagree

Disagree

Strongly disagree

Don't know

Questions continue on the next page



Question 5. If we increased the cost of the scheme by **3%**, how likely would you be to continue using the Post-16 Travel Scheme?

Please tick one box



Very Likely

Somewhat likely

Somewhat unlikely

Very Unlikely

Not sure

Questions continue on the next page



Question 6. If we increased the cost of the scheme by **6%**, how likely would you be to continue using the Post-16 Travel Scheme?

Please tick one box



Very Likely

Somewhat
likely

Somewhat unlikely

Very Unlikely

Not sure

Questions continue on the next page



Question 7. If you answered, 'somewhat unlikely' or 'very unlikely' to either of the previous questions, what alternative mode of transport would you use?

Please tick one box



Bus operator's own
subsidised scheme/full price

Train operator's own
subsidised scheme/full price

Bike

Car

Taxi

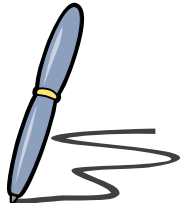
Walk

Unsure

Answers continue on the next page

I wouldn't be able to afford
to travel to my education
provider

Other (please write in the
box below)

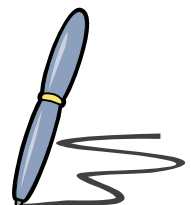


Questions continue on the next page



Question 8. We welcome any further comments you may have. Please share more information about how the proposed change would impact you, or your family?

Please write your answer in the box below:



About you



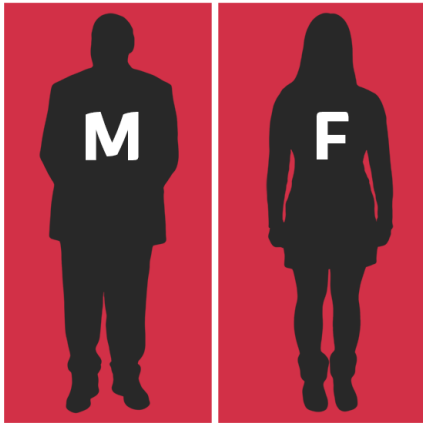
Now, please tell us about yourself. You do not have to answer the following questions if you do not want to.

These question will help us to make our decisions.

We will keep your information safe. We will not share it with anyone.

Question 9. Are you?

Please tick one box

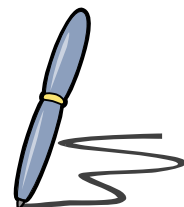


Male

Female

I prefer not to tell you

I prefer to describe myself as...
(please write it below)



Question 10. How old are you?

Please write your age in the box below

A large, rounded rectangular box with a black border. Inside the box, on the right side, is a simple illustration of a blue pen with a silver tip and a yellow band, positioned as if writing a squiggly line.

Question 11. Do you have any long-term illness, disability or health problem that limits what you can do in a day?

Please tick one box only



Yes

No

Prefer not to say

Question 12. How would you describe your ethnic background?
Please tick one box



Asian or Asian British

Black, Black British, Caribbean, or African

Mixed or multiple ethnic groups

White or White British

If you're from another ethnic group please write in the box below:

A large rounded rectangular box with a thick black border. On the right side of the box, there is a blue pen icon with a yellow band and a black squiggly line below it, indicating a writing area.

Question 13. What is your first language?



English

If another language is your first language please write the name of it in the box below:

A large, horizontally-oriented rounded rectangle with a thick black border. Inside the rectangle, on the right side, is a small illustration of a blue pen with a yellow band, positioned as if it has just finished writing a squiggly line.

Question 14. Which area of Norfolk do you live in?
Please tick one box only



Breckland

Broadland

Great Yarmouth

Kings Lynn and West Norfolk

North Norfolk

Norwich

South Norfolk

Other

Question 15. Are you currently...?

Please tick one box only

Employed (full time)

Employed (part time)

Self employed

Unemployed

Student

Looking after the family home

Long term sick

Retired

Question 16. Did you answer these questions as...?

Please tick one box only

An individual / member of the public

On behalf of a voluntary or community group

On behalf of a statutory organisation

On behalf of a business

A Norfolk County councillor

A district or borough councillor

A town or parish councillor

A Norfolk County Council employee

How to have your say



Fill out this consultation online at www.norfolk.gov.uk/consultation



You can send this form to the council for free by sending to:
**Post-16 Travel Consultation
Freepost Plus RTCL-XSTT-JZSK,
Norfolk County Council, Ground
floor - south wing, County Hall,
Martineau Lane, Norwich,
Norfolk NR1 2DH**



If you need this form in a different format or would like to email your feedback to the council, you can email haveyoursay@norfolk.gov.uk



You can call 0344 800 8020



Norfolk County Council