



Norfolk County Council



**Have your say on our ideas
to change the services and
searchroom opening hours
at the Norfolk Record Office.**



Before you begin

Some of the things in this paper are not easy to understand. You may need some help from someone to read it.

We need to save money



Norfolk
County Council

Norfolk County Council plays a large part in people's lives. We spend over a billion pounds each year on services.



We are facing some big challenges. Our population is growing, people are living longer, and people need different services



Things are becoming more expensive and the amount of money we have coming in isn't keeping up.



Saving money each year

The amount of money we get from the government is going down.



We also get money from people who live in Norfolk. This is called council tax. We use this money to pay for people's services



We are asking people to pay more council tax but the money we get back won't be enough to pay for all our services.



This means we have to save money each year.



We have already saved lots of money

We have asked people in Norfolk about their ideas to save money. We have saved £364 million since 2011. That is a lot of money.

What do we need to do now?



Things have changed since last year. We now have to save more money. We have ideas about how to save £79 million by 2022.



We have to find ideas about how to save another £46 million.



We have to make some difficult choices about how we spend our money.



We want to find out what you think about our idea to save money.



If our idea went ahead it would save us £75,000 in 2019.

Our idea



The Norfolk Record Office collects and looks after records from the past that help us understand our history.



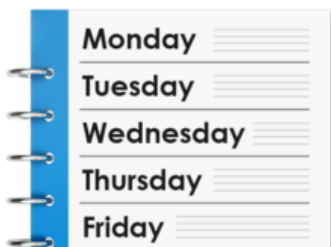
People can also visit the Norfolk Record Office where they can look at the information about Norfolk.



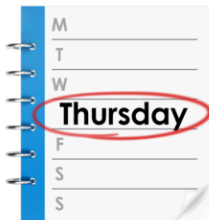
Members of staff help you look for the information you need.



We want to know what you think about our ideas to change the services and searchroom opening hours at the Norfolk Record Office.



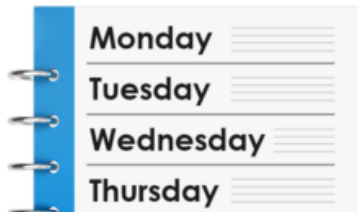
The Norfolk Record Office is open in the day. It is open 5 days each week. It is open Monday to Friday.



It is also open on Thursday evenings until 7pm every week.



Our idea is to open for 4 days a week.



We could open Monday to Thursday



Or we could open Tuesday to Friday



Our idea is to open on Thursday evenings just once a month.

If our idea went ahead some things would change.



We would have fewer staff.



We would give fewer talks about our work.



We would do less working looking after our records.



We would not be able to support as many volunteers at the Norfolk Record Office.



Tell us what you think

We want to know what you think about our plans to ask people to pay more council tax. You have until **Sunday 23 December 2018** to tell us what you think.



You can tell us what you think

- You can fill out the form at the end of this document and send it back to us.



- You can fill out the form on our website

www.norfolk.gov.uk/budget



- You can send us an email
haveyoursay@norfolk.gov.uk



- You can write to us at this address –
you do not have to put a stamp on it

Freepost Plus RTCL-XSTT-JZSK,
Norfolk County Council, Ground floor
– south wing, County Hall, Martineau
Lane, NORWICH, NR1 2DH



Thank you for helping us by telling us what you think.



If you need this document in large print, audio, Braille, alternative format or in a different language please email haveyoursay@norfolk.gov.uk or call us on 0344 800 8020, Text Relay on 18001 0344 800 8020 (textphone) and we will do our best to help.

Fill in this form and send it back to us to tell us what you think of our idea






1 Do you use the Norfolk Record Office?

Please tick  your answer

Yes	
No	
Not sure	

2 What do you think about our idea to change the Norfolk Record Office?

Please tick  your answer

					?
Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know

3. Why do you say that?

Please write your answer in the box

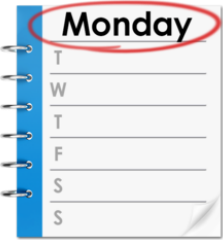
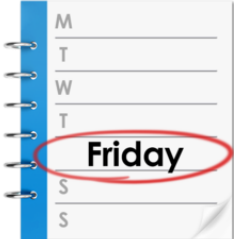



4. If we had to close for one day, which day should we close?

Please



one only

 Monday	 Friday	 Don't mind



About you

Please tell us about yourself

This will help us make sure we have listened to a range of people

Keeping your information safe

We will keep your information safe.

We won't share it with anyone.



If you are filling in this questionnaire on behalf of someone else, please provide their details in the next section.



Do you have a disability, learning difficulty or long-term health problem which means that there are some daily activities or work that you can't do that you would like to? This includes problems that are due to old age.



(Tick one box)

☐ Yes ☐ No



Are you:



(Tick one box)

☐ Male

☐ Female

☐ I prefer to describe myself as (please write in here)



☐ I prefer not to say

How old are you?



(Tick one box)

☐ Under 18

☐ 55-64

☐ 18-24

☐ 65-74

☐ 25-34

☐ 75-84

☐ 35-44

☐ 85 or older

☐ 45-54

☐ Prefer not to say

What is your ethnic background?



(Tick one box)

☐ White British

☐ Black or
Black British

☐ White Irish

☐ Prefer not to say

☐ White other

☐ Mixed

☐ Other ethnic
background,
please write in
here:

☐ Asian or
Asian British



What is your first language?

Please write in the box



What is the first part of your postcode (e.g. NR4)?

Please write in the box



When you have filled in this book, please send it in an envelope and **send it back by 23 December 2018** to Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor, south wing, County Hall, Martineau Lane, NORWICH, NR1 2DH. **You do not need to use a stamp.**

Thank you for telling us what you think

