



Your views on our plan to keep the public safe and save lives

Integrated Risk Management Plan
2020 – 2023



Some of the things in this paper are not easy to understand. You may need some help from someone to read it. Some words are in **bold**. We explain what they mean the first time we use them or at the end of this booklet.

About this booklet



Norfolk Fire and Rescue Service wrote this booklet.



Norfolk
County Council

Norfolk Fire and Rescue Service is part of Norfolk County Council.



We work with other services to keep you safe by:

- Putting fires out



- Keeping people and buildings safe from fires and other dangers



- Rescuing people from danger



This booklet is about our plan to keep the public safe and save lives. The plan is called our **Integrated Risk Management Plan**.

Questions

1. What do you think about it?

☐ Good

☐ Bad

☒ Not sure



We want to know if you agree with the ideas in our plan for fire services in the future.



Please tell us what you think before 10 December 2019.

About our plan



The law says we have to have an **Integrated Risk Management Plan**.



This is a plan that says how we will keep the public safe and save lives.



We look at all the things that could go wrong and decide how we can put them right.



We look at the buildings and equipment we have and how best to use these.

Keeping people safe



Our weather is becoming more extreme. There are more floods and more fires.



More people are being killed or injured in car crashes.



The Grenfell Tower fire has made us look more closely at fire safety.



We want to do more to keep people safe from fire in buildings.



We want to help businesses to make sure their buildings are safe for people.



We want to inspect more buildings to make sure they are safe.



We want to spend more time and money on making businesses safe from fire. What do you think of our idea? Write your answer in below:



If you have any ideas on how we can help businesses keep safe from fire please write these in below:



Get better at dealing with emergencies



We want to see if we can get better at dealing with emergencies.



We could use technology to help us work better.



We could look at using new types of fire engines and equipment.



We could share ideas for how to do things better with other fire services.



We want to look at new ways of doing things so we can improve how we deal with emergencies. What do you think of our idea? Write your answer in below:



If you have any ideas on how we can be better at dealing with emergencies then please write these in below:



Helping out with other emergencies



As well as fighting fires we also help with other emergencies.

- Helping people trapped in car crashes



- Rescuing people and animals



- Keeping people and buildings safe from flooding



At the moment an ambulance goes to help when someone has a **cardiac arrest**. This is when someone's heart stops beating.



We think that if our fire crew was close by we could help when someone has a **cardiac arrest**. We think that this could help save lives.



We want to see if fire crews can help out when people have **cardiac arrests**. What do you think of our idea? Write your answer in below:



Water rescue and flooding



There is a high risk of flooding in Norfolk.



We have 4 special teams that help rescue people in lakes, rivers and during floods.



The government has stopped paying for these teams.



We want to keep our 4 special water rescue teams



We think that people should pay for these teams through their **council tax**.



We want to keep our 4 rescue teams and pay for them from council tax. What do you think of our idea? Write your answer in below:



How we measure what we do



We measure how long it takes for us to get to emergencies. This is called a **Response Time**.



The government wants all fire and rescue services to measure this in the same way.



We want to use the same measure as everyone else.



We want to use the same measures as everyone else. What do you think of our idea?
Write your answer in below:





How much do you know about our Fire and Rescue Service? Please tick ✓ one box only:



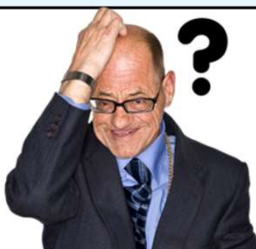
A lot

☐

A bit

☐

Not much

☐

Nothing

☐

Don't know

☐



Home



How worried are you about having a fire in your home? Please tick ✓ one box only:



Very worried

☐

Worried

☐

Not very worried

☐

Not worried at all

☐

Don't know

☐



How worried are you about having a fire at work? Please tick ✓ one box only:



Very worried

☐

Worried

☐

Not very worried

☐

Not worried at all

☐

Don't know

☐



How worried are you about having a fire in your community? Please tick ✓ one box only:



Very worried

☐

Worried

☐

Not very worried

☐

Not worried at all

☐

Don't know

☐



If you are worried about there being a fire, tell us about your concerns. Please write below:

A large, empty rectangular box with a black border, intended for writing concerns. The box has a small notch at the top center, aligning with the text above it.





Is there anything else you want to tell us about our plan for keeping the public safe and saving lives? If yes, please write below:



About you



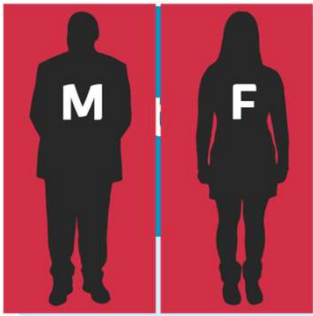
Please tell us about yourself.



This will help us make sure that we have listened to a wide range of people.



We will keep your information safe.
We won't share it with anyone.



Are you? Please tick ✓ one box

☐

Male

☐

Female

☐

I don't want to say

☐

Other – please write in below



How old are you? Please tick ✓ one box

☐

18-24

☐

65-74

☐

25-34

☐

75-84

☐

35-44

☐

85 or older

☐

45-54

☐

I don't want to say

☐

55-64



Do you have disability? Please tick one box

☐

Yes

☐

No

☐

I don't want to say



What is your ethnic background? Please tick one box

☐

White

☐

Asian

☐

Black

☐

Mixed

☐

I don't want to say

☐

Other – please write in below





What language do you speak? Please write in below:



What is your postcode? Please write in below:



What the words mean

Cardiac arrest

When someone's **heart** stops pumping blood around their body.

Council tax

Money you pay to the council for local services like schools, social care services, roads, fire services and libraries and museums.

Integrated Risk Management Plan

Our plan to keep the public safe and save lives.

Response time

How long it takes for us to get to emergencies.

How to have your say



You can send us an email to:
haveyoursay@norfolk.gov.uk



You can go to our website:
www.norfolk.gov.uk/irmp



You can send your form to this address – **you do not have to put a stamp on it**

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