

# Have your say on our plans for a new recycling centre for Greater Norwich

We would like to hear your thoughts on how well the design for the new recycling centre meets your priorities, before we take our plans through the planning process. We would also like some information about how you might use the site, to help us make sure it meets your needs.

Any personal information that you provide as part of this survey will be treated in line with the Data Protection Act 2018 and the General Data Protection Regulation (GDPR). We won't identify individuals when reporting back our findings and will keep this information for five years. Please ask for a copy of our privacy note.

## The New Site

In our consultation last summer, we asked for your key design priorities for a new Recycling Centre for Norwich. You told us they were, **easy vehicle flow through the site, plenty of parking and low level or raised platform bins.**

Referring to the visualisation and plan for the proposed new recycling centre on the display boards. Please answer the following questions:

**How far do you agree or disagree that we have met your priority for easy vehicle flow through the site?** Please select one only:

- Strongly agree
- Agree
- Neither/Nor
- Disagree
- Strongly disagree
- Don't know

Why do you say that? Please write below:

**How far do you agree or disagree that have we met your priority for plenty of parking?** Please select one only:

- Strongly agree
- Agree
- Neither/Nor
- Disagree
- Strongly disagree
- Don't know

Why do you say that? Please write below:

**How far do you agree or disagree that have we met your priority for low level bins or raised platforms for heavy and bulky material?** Please select one only:

- Strongly agree
- Agree
- Neither/Nor
- Disagree
- Strongly disagree
- Don't know

Why do you say that? Please write below:

## Using the new recycling centre

We're proposing that the opening hours for the new Recycling Centre will be:

\* 1 April to 30 September 9am-7.30pm, 7 days a week

\* 1 October to 31 March 9am-5pm, 7 days a week

These are the same as the hours we offer currently at the Mile Cross Recycling Centre.

**When, if at all, do you think you would be most likely to use the new site?**

Please select one only:

- During the day before 5pm in summer / 4pm in winter
- After 5pm in summer /4pm in winter

**If you currently use a Norfolk Recycling Centre which site do you use most regularly?** Please select one only:

- Mile Cross
- Mayton Wood
- Ketteringham
- Strumpshaw
- Other, please state: \_\_\_\_\_

**And which Norfolk recycling centre site, if any, do you think you'll be using most regularly from 2021?** Please select one only:

- The new Greater Norwich site
- Mayton Wood
- Ketteringham
- Strumpshaw
- Other, please state: \_\_\_\_\_

## The reuse shop and other services

We have planned a new reuse shop for the proposed site where you can drop off and buy items. This is expected to have a separate parking area.

**When would you be most likely to drop materials off to be sold in the reuse shop?** Please select one only:

- I would donate at a drop-off zone for reusable materials if it was near the waste containers, as part of my visit to dispose of waste at the Recycling Centre
- I would donate at the reuse shop itself, as part of my visit to dispose of waste at the Recycling Centre
- I would make a separate visit to donate at the shop
- I can't see myself donating anything to the reuse shop

**And when would you most likely visit and browse at the reuse shop?** Please select one only:

- I would drop into the shop and browse as part of my visit to dispose of waste at the Recycling Centre
- I would make a separate visit to drop into the shop and browse
- I can't see myself using the reuse shop

**There are several other options for recycling, composting and disposing of waste away from the Recycling Centre. Which of the following council services, if any, are you aware of and which have you used in the last 12 months?** Please select all that apply:

Council services	I am aware of this service	I have used this service in the past 12 months
Paid for brown bin garden waste collection	<input type="checkbox"/>	<input type="checkbox"/>
Home compost bin purchase from £11.99 each	<input type="checkbox"/>	<input type="checkbox"/>
Recycling banks e.g. supermarkets and community locations	<input type="checkbox"/>	<input type="checkbox"/>
Paid for district council bulky waste collection service	<input type="checkbox"/>	<input type="checkbox"/>

**If there is anything else you would like to tell us about recycling centres in the Greater Norwich area, please write this in below:**

## About you

Providing this information is optional, however it helps us understand how different groups of people might use the new recycling centre so we can make it accessible to all.

**Are you responding as ...?** Please select all that apply:

- A local resident
- On behalf of a local business
- On behalf of a local organisation
- Someone who works in the area
- A visitor to the area
- Someone who travels through the area
- On behalf of a community organisation

**Are you...?** Please select only one item

- Male
- Female
- Prefer to self-describe (please specify below)
- Prefer not to say

If you prefer to self-describe please specify here:

**How old are you?** Please select only one item

- 0-15
- 16-29
- 30-44
- 45-64
- 65-84
- 85+

**Do you have any long-term illness, disability or health problem that limits your daily activities or the work you can do?** Please select only one item

- Yes

No

**How would you describe your ethnic background?** Please select one only

- White British
  - White Irish
  - White other
  - Mixed
  - Asian or Asian British
  - Black or Black British
  - Chinese
  - Other ethnic background - please describe below
- 

**What is the first part of your postcode? (e.g. NR4)**

Please write your answer here:

## Other recycling improvement works

As well as the proposed new site to replace the Mile Cross Recycling Centre, we've secured funding to make more improvements to Norfolk's recycling centres.

These include:

- Relocating the Ketteringham site to a new recycling centre by using available spare space on part of the Harford Park and Ride in 2021. It is proposed that this new, bigger site will provide easy access for residents in South Norwich to a new facility. The Park and Ride will continue to operate.
- A new recycling centre for Wymondham by 2022. The current Wymondham Recycling Centre is very small with a single-track access road and due to proposed housing growth around Wymondham and Attleborough, we're proposing to build a bigger site that is more accessible.
- Improvements to the sites at Sheringham and Morningthorpe by 2022 to improve recycling and access onto these popular recycling centres. This programme of work is being carried out over the next three years.

Thank you