



Norfolk County Council

Have your say on our plans for Wymondham Recycling Centre; a new recycling centre for South Norfolk

Overview

Our plans for Wymondham Recycling Centre, a new recycling centre for South Norfolk, are now available for people to look at and feed back their thoughts.

Why your views matter

We would like to hear your thoughts on how well the design meets your needs before we take our plans through the planning process. We would also like some information about how you might use the site, to help us make sure it meets your needs.

An easy read version of this survey is available to download at the bottom of this page.

Personal information, confidentiality and data protection

We are asking your views to help us make sure Wymondham Recycling Centre, a new recycling for South Norfolk, meets people's needs.

We will treat your response in line with the Data Protection Act 2018 and the General Data Protection Regulation (GDPR). This means that Norfolk County Council will hold your personal data and only use it for the purpose for which it was collected, being this consultation. We won't identify individuals when reporting back our findings and under our record management policy we will keep this information for five years. You can read our privacy notice at

www.norfolk.gov.uk/privacy

You can choose not to take part in the consultation, to stop responding at any time, or to ignore any personal questions that you do not want to answer.

The questions start on page 7 of this document.

By completing and returning this document, you confirm you have read the personal information, confidentiality and data protection statement above.

A brand new recycling centre in Wymondham

We're planning a new recycling centre near Wymondham to replace the current site. We've been looking for land that is suitable for a new recycling centre, and in January 2022 Norfolk County Council agreed to move forward with a site located on land off the B1172 London Road.

Norfolk County Council provides 20 recycling centres for residents to bring their waste for reuse, recycling, composting and disposal. We accept a wide range of household waste at our recycling centres **for free** such as garden waste, furniture, carpets, general waste, electrical items, cardboard, paper, metals, textiles and cooking oil, with a full list available on our website. Recycling Centres have additional facilities for the disposal of DIY type construction and demolition waste and, at some sites, trade waste. Reuse shops, located on most sites, are a great place to donate and buy items, from books and DVDs, to bikes and small furniture.

Why are we moving?

With lots of planned housing growth around Wymondham and Attleborough, we want to provide a site with improved access that is a larger, modern site and that does not need to close during the day for the site to be serviced. Norfolk County Council is investing £2.2m in the new Wymondham Recycling Centre.

The site search

We looked for a site that:

- Is big enough for separate areas for the operating vehicles and the public, a good drainage system, site office, reuse shop and parking for the public and the site staff.
- Could take up to 6,000 tonnes of waste a year to allow for current volumes of waste and for future growth.
- Provides suitable access and good road links for public and service vehicles.
- Could be available for access seven days a week.

The proposed site

The new site is located on land off the B1172 London Road and will replace the current Wymondham Recycling Centre



The New Site

Key features planned for the new site:

- A split-level site providing step free access to containers
- Separate service area so the site does not need to close for essential waste collection and servicing operations
- More parking spaces including dedicated staff car and cycle parking
- A reuse shop
- Pay as You Throw service for disposal of construction and demolition waste
- Trade service for small businesses

We've incorporated these features into our plans, and we want you to tell us what you think of the proposed site layout, so we can refine it before we submit a planning application.

What will it take?

You can recycle over 20 different materials at the current Wymondham Recycling Centre and the new site will take all the materials you can currently bring. The larger space means we can add in extra containers for the more popular waste streams, like green waste and non-recyclables and we'll have more space to accept some additional items including

- Flat Glass
- Plasterboard
- Tyres

- Items for reuse
- Trade waste

We hope to be able to separate even more materials in future as markets become available for the recycled materials.

The new site will have a reuse shop so you can donate, and buy, items suitable for reuse on site.

Planning and the environment

Following the public consultation, we will prepare a planning application for a new recycling centre. This will be submitted to Norfolk County Council planning services. A number of reports will accompany the application, including:

Traffic and Transport

The recycling centre will be accessed from the B1172 London Road. We will carry out traffic surveys at the existing Wymondham Recycling Centre to monitor vehicle numbers and patterns of usage across the week. This information, combined with other data we have on recycling centre usage and local traffic data will be used to assess the impact of the proposed new site.

Ecology and Landscape

The site is currently unused and sits next to the National Highways depot with the A11 running behind it. There are established trees around the site, providing good screening. A landscape assessment and plan will be included as part of our application.

A preliminary ecological appraisal is being undertaken to understand the existing ecology on the site and identify whether there are any protected species there.

Sustainability

Norfolk County Council has a target to achieve net zero carbon by 2030. We will be looking at how we can include sustainability measures within our design to minimise the impact of the site operations. Being able to collect and separate more materials for recycling instead of sending them for disposal is important in reducing our carbon footprint. Some of the measures we'll consider include solar panels, rainwater harvesting for toilets, low energy lighting and electric vehicle charging for staff cars.

Flood Risk and Drainage

We need to ensure that we have suitable drainage on site including for the treatment of the surface water run off on site. The drainage needs to be designed to deal with storm events and also water used in the event of a fire on site.

In order to make sure we design suitable drainage we are carrying out some investigations of the ground conditions

Odour and Noise

Waste will be stored in containers and taken off-site for disposal or recycling when they are full. The site will be carefully managed to ensure that full containers are taken away quickly so the site can operate smoothly. As waste is not on site for long, it reduces the risk of odour.

As part of the planning application we will assess the noise that some of the onsite plant and machinery typically produce.

We expect our site operator to maintain very high standards of cleanliness when operating the site, including regular litter picking, and we visit the sites regularly to check that standards are being maintained.

Environmental Permit

We will apply to the Environment Agency for a permit to allow the site to operate. The permit will set out rules that our site operators will need to follow, including how much waste we can take and store on site, what we do with the waste and ensuring our site is safe, secure and does not harm the environment.

As part of our application to the Environment Agency, we will need to produce a Fire Prevention Plan to demonstrate that the site is being operated safely to avoid the risk of fire and detail what we will do if a fire breaks out on site. Once operating, the site will regularly be monitored by Norfolk County Council and the Environment Agency.

Opening Hours and Lighting

We are proposing that the new site will operate on a full time basis, and that the hours will match those of the service across the County. These are currently 9am to 5pm (1 April – 30 September) and 9am to 4pm (1 October – 31 March).

The application will allow for the site to be serviced from 7am.

There will be some external lighting on the site for safety and security purposes.

Timetable

Our consultation is open 14 November – 12 December 2022

Planning application submission in early 2023

Planning decision expected in Summer 2023

Recycling centre construction commences in Autumn 2023

Recycling centre opening Autumn 2024

Current Wymondham Recycling Centre closes Autumn 2024

The new site's priorities

And here is a plan of the site.



Please take into account the information on the previous pages and answer the questions below.

Q1. How far do you agree or disagree that we have met the priority for easy vehicle flow through the site? Please tick (✓) one answer only:

| Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|-----------------------|--------------|----------------------------------|-----------------|--------------------------|-------------------|
| | | | | | |

Why do you say that? Please write in the box below:

Q2. How far do you agree or disagree that the parking is appropriately located for the areas of site you would like to access? Please tick (✓) one answer only:

| Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|-----------------------|--------------|----------------------------------|-----------------|--------------------------|-------------------|
| | | | | | |

Why do you say that? Please write in the box below:

Q3. How far do you agree or disagree that we have met the priority to increase the range of materials accepted at the site?

Please tick (✓) one answer only:

| Strongly agree | Agree | Neither agree or disagree | Disagree | Strongly disagree | Don't know |
|-----------------------|--------------|----------------------------------|-----------------|--------------------------|-------------------|
| | | | | | |

Why do you say that? Please write in the box below:

The reuse shop and other services

We have planned a new reuse shop for the proposed site where you can drop off and buy items.

What is a reuse shop?

A reuse shop is a place where people can leave their unwanted household items. They are then displayed in the shop, for other people to browse and buy.

Q4. Are you most likely to visit the reuse shop to

Please tick (✓) one answer only:

Donate items to the reuse shop

Buy something at the reuse shop

I would do both (donate and buy)

Not sure

Q4. There are several other options for recycling, composting and disposing of waste away from the Recycling Centre. Which of the following council services, if any, are you aware of and which have you used in the last 12 months? Please tick (✓) all that apply

| | I am aware of this service | I have used this service in the past 12 months |
|---|----------------------------|--|
| Paid for brown bin garden waste collection | | |
| Home compost bin purchase from £10 each | | |
| Recycling banks e.g. supermarkets and community locations | | |
| Paid for district council bulky waste collection service | | |

Overall

If there is anything else you would like to tell us about this proposal or recycling centres in the South Norfolk area, please write this in below:

About you

To make sure we are learning from a wide range of people – we'd like to ask some questions about you. These are optional questions (so you may choose not to give this information), but this information is helpful to understand who is responding to our consultations as well as helping us understand how different groups of people might use the new recycling centre so we can make it accessible to all.

1. **Are you responding as...?** Please tick (✓) one answer only:

- An individual/member of the public
- On behalf of a voluntary or community group
- On behalf of a statutory organisation
- On behalf of a business
- A Norfolk County Councillor
- A district or borough councillor
- A town or parish councillor
- A Norfolk County Council employee
- An employee of a recycling centre in Norfolk

2. **If you are responding on behalf of another organisation, what is the name of the organisation, group or business?**

Please write your answer in the box:

3. **How did you hear about this consultation? Please select one of the following:**

- Local media (e.g newspaper, radio)
- From a social media post (e.g Facebook)
- From a friend

From a group I belong to

From my place of work or education

The Norfolk Residents' Panel

District Council web page

Norfolk County Council web page

My Parish Council

From an email I received

4. Are you...? Please tick (✓) one answer only:

Male

Female

Prefer not to say

Prefer to self-describe (please specify below)

If you prefer to self-describe please specify here:

5. How old are you? Please tick (✓) one answer only:

Under 18

18-24

25-34

35-44

45-54

55-64

65-74

75-84

85 or older

Prefer not to say

6. Do you have any long-term illness, disability or health problem that limits your daily activities or the work you can do? Please tick (✓) one answer only:

Yes

No

Prefer not to say

7. If yes which of the following best describes your condition or disability? Please tick (✓) all answers that apply

Blind or partially sighted

D/deaf or hard of hearing

Limiting health condition e.g. heart disease, asthma, strokes, osteoarthritis,
Rheumatoid arthritis, fibromyalgia and myalgic encephalomyelitis (ME) etc.

Learning Disabilities

Neurodiversity e.g. autistic spectrum disorders, dyslexia, dyspraxia

Mental health conditions – e.g. depression, schizophrenia, bipolar affective disorders, eating disorders, obsessive compulsive disorder

Physical disability e.g. limb disorder, amputee, wheelchair user, cerebral palsy, motor neurone disease, muscular dystrophy

Other, please describe here

8. How would you describe your ethnic background? Please tick (✓) one answer only:

Asian or Asian British

Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese

Any other Asian background, please describe here:

Black, Black British, Caribbean, or African

- Black British
- Caribbean
- African

Any other Black, Black British, or Caribbean background, please describe here:

Mixed or multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian

Any other mixed or multiple ground, please describe here

White

- English, Welsh, Scottish, Northern Irish or British
- Irish
- Gypsy or Irish Traveller
- Roma

Other White background, please describe here:

Another ethnic group

Arab

Any other ethnic group please describe here

Prefer not to say

9. Which District / Borough /City do you live in? Please tick (✓) one answer

Breckland

Broadland

Great Yarmouth

King's Lynn and West Norfolk

North Norfolk

Norwich

South Norfolk

10. Do you have caring responsibilities? Please tick (✓) one answer

No

Yes – for children with additional needs

Yes – for older family members

Yes, other. Please write here

11. Which of the following best describes you? Please tick (✓) one answer only:

- Employed (full time)
- Employed (part time)
- Self employed
- Unemployed
- Student
- Looking after the family home
- Long term sick
- Retired

12. What is your first language?

English

Other, please write here:

You can send back a paper feedback form to: Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor – south wing, County Hall, Martineau Lane, Norwich NR1 2DH. However, if you want to help the council save money, please use a stamp and send to this address: Stakeholder and Consultation Team, Norfolk County Council, Ground floor – south wing, County Hall, Martineau Lane, NR1 2DH. You may wish to keep a copy of your response to our consultation for your own records. Your opinions are valuable to us. Thank you for taking the time to read this document and respond.



If you need this document in large print, audio, Braille, alternative format or in a different language please email us at haveyoursay@norfolk.gov.uk or contact Customer Services on 0344 800 8020 or Text Relay on 18001 0344 800 8020 (textphone) and we will do our best to help.

