

Have your say on our plans for a new recycling centre for south Norwich

Overview

Our plans for a new recycling centre in south Norwich to replace Ketteringham are now available for people to look at and feed back their thoughts.

Why we are consulting

We would like to hear your thoughts on how well the design meets your priorities, before we take our plans through the planning process. We would also like some information about how you might use the site, to help us make sure it meets your needs.

A new Norwich South Recycling Centre

Norfolk County Council provides 20 recycling centres for residents to take their waste and recycling to. We accept a wide range of household waste at our recycling centres for free with additional facilities for the disposal of construction and demolition waste and, at some sites, trade waste. Reuse shops, located on most sites, are a great place to donate and buy items; from books and DVDs, to bikes and small furniture.

We're planning a new recycling centre in South Norwich to replace the current Ketteringham Recycling Centre.

The site is located on the southern end of the Harford Park and Ride and access would be through the main park and ride entrance, off the A140/A47 roundabout.



Why are we moving?

We are proposing to replace Ketteringham Recycling Centre with a larger, modern site with easy access for residents living in and to the south of Norwich. The proposed location is on part of the current Harford Park and Ride site, using available spare space with an allowance for daily peak usage.

In 2021, we need to replace the Mile Cross Recycling Centre on Swanton Road, Norwich. A planning application has been submitted for a new site to the north of the city, accessed off the A140/ A1270 Broadland Northway Junction.

The Norwich South Recycling Centre would complement the proposed Norwich North Recycling Centre which is a replacement for Mile Cross Recycling Centre providing a new best practice facility to the north and south of the city.

Norfolk County Council is investing £1.9m in the Norwich South Recycling Centre.

The Park and Ride

Harford Park and Ride currently has 1014 spaces with buses operating approximately every 10 to 15 minutes Monday to Saturday.

The recycling centre would occupy the southern section of the park and ride. A shared access for park and ride and recycling centre visitors would be created, with a designated waiting area for vehicles accessing the recycling centre.

The southern bus shelter would be relocated as part of the works.

The park and ride service would continue to run throughout the construction and operation of the new recycling centre with over 750 spaces.

The proposed site

The site layout



Key features planned for the new site:

- A larger reuse shop
- Plenty of parking spaces
- No steps on site as the bins would be at a lower level
- Pay as You Throw service for disposal of construction and demolition waste
- Trade waste service for small businesses
- One-way system to smooth traffic flow and reduce queues
- The site would not close for essential waste collection and servicing operations.

Planning and the environment

Following public consultation, we will prepare a planning application for the new recycling centre. This will be submitted to Norfolk County Council planning services. A number of reports will accompany the application.

Traffic and Transport

The recycling centre would be accessed via the existing Park and Ride entrance off the A140/A47 roundabout. The capacity of the roundabout and junction will be tested as part of the transport statement accompanying the planning application.

In September 2019, we carried out traffic surveys at the existing Ketteringham Recycling Centre to monitor vehicle numbers and patterns of usage across the week. This information, combined with other data we have on recycling centre usage and local traffic data will be used to assess the impact of the proposed new site.

Ecology and Landscape

An ecology survey has been carried out and included a site walkover and a data search for any records on or near the site.

As the recycling centre would be built on an existing part of the park and ride, it is expected that the impact on ecology and landscape will be low. There is existing planting around the boundary of the park and ride, which would be maintained and improved as required and additional or replacement planting will be included within the scheme where possible.

Flood Risk and Drainage

The site has an existing infiltration basin for surface water for the park and ride. As the proposal would not increase the surface area of the site, the area occupied by the recycling centre would continue to drain into the basin. Additional measures would be put in place for the treatment of water from the waste storage area.

Opening Hours and Lighting

The operational hours of the recycling centre will be determined at a later stage, but the planning application will allow for public opening hours in line with our application for the Norwich North Recycling Centre and the current Mile Cross site. These are 9am to 7.30pm (1 April – 30 September) and 9am to 5pm (1 October – 31 March).

The current Ketteringham Recycling Centre is open from 9am to 5pm (1 April - 30 September) and 9am to 4pm (1 October - 31 March).

The application will allow for site servicing from 7am.

The proposed development would include external lighting for safety and operational purposes to allow the site to operate after daylight hours.

Odour and Noise

Waste would be stored in containers and taken off-site for disposal or recycling when they are full. The site would be carefully managed to ensure that full containers are taken away quickly so the site can operate smoothly. As waste is not on site for long, it reduces the risk of odour.

As part of the planning application we will assess the noise that some of the onsite plant and machinery typically produce.

We expect our site operator to maintain very high standards of cleanliness when operating the site, including regular litter picking, and we visit the sites regularly to check that standards are being maintained.

Environmental Permit

We will apply to the Environment Agency for a permit to allow the site to operate. The permit would set out rules that our site operators would need to follow, including how much waste we can take and store on site, what we do with the waste and ensuring our site is safe, secure and does not harm the environment.

As part of our application to the Environment Agency, we will need to produce a Fire Prevention Plan to demonstrate that the site is being operated safely to avoid the risk of fire and detail what we will do if a fire breaks out on site. Once operating, the site would regularly be monitored by Norfolk County Council and the Environment Agency.

We asked, you said, we did

Last summer, we asked you what you'd like to see in a new recycling centre for Greater Norwich.

You told us that you'd like to see a new site with

- Plenty of parking
- Easy vehicle flow through the site
- Low level bins or raised platforms
- Separate service area

We've incorporated these features into our plans and we want you to tell us what you think of the proposed site layout, so we can refine it before we submit a planning application.

The programme

Here's the planned timetable for the development of the new site.

- Our consultation is open 17 February to 29 March 2020
- Planning application submission in summer 2020
- Planning decision expected in autumn 2020
- Recycling centre construction starts in early 2021
- Recycling centre opening in autumn 2021

The construction period

Construction is expected to start on the recycling centre in early 2021, subject to getting the necessary consents.

Construction would be carried out during the following hours:

- Monday to Friday - 7am to 7pm
- Saturday - 7am to 1pm
- Sundays and Bank Holidays - No working

The park and ride would remain operational throughout the construction period, although there would be some reduction in available parking spaces.

The construction hours would help to ensure that impacts to the local road networks during peak hours would be minimised. The construction work would be strictly controlled, with measures in place to limit, as far as possible, any off-site disturbance.

This would include measures to:

- ensure that all vehicle loads leaving site are secure and wheels are clean;
- ensure that noise levels are minimised as far as practicable; and
- reduce off site dust emissions, through use of best practice measures.

Meeting your priorities

In our consultation we asked for your key design priorities for a new Recycling Centre. You told us they were, easy vehicle flow through the site, plenty of parking and low level or raised platform bins.

Here is a visualisation of the proposed new recycling centre:



And here is a plan:



How far do you agree or disagree that we have met your priority for easy vehicle flow through the site? Please select one only:

- Strongly agree
- Agree
- Neither/Nor
- Disagree
- Strongly disagree
- Don't know

Why do you say that? Please write below:

How far do you agree or disagree that have we met your priority for plenty of parking? Please select one only:

- Strongly agree
- Agree
- Neither/Nor
- Disagree
- Strongly disagree
- Don't know

Why do you say that? Please write below:

How far do you agree or disagree that have we met your priority for low level bins or raised platforms for heavy and bulky material? Please select one only:

- Strongly agree
- Agree
- Neither/Nor
- Disagree
- Strongly disagree
- Don't know

Why do you say that? Please write below:

Using the park and ride service

How often in the past 12 months have you used the Harford park and ride?

Please select one only:

Please select only one item

- A great deal
- Often
- Sometimes
- Rarely
- Never

How likely do you think it would be that you would combine a trip to use the park and ride with a visit to the recycling centre? Please select one only:

- Very likely
- Likely
- Unlikely
- Very unlikely

Using the new recycling centre

We've incorporated trailer bays and cycle racks into the design of this site. If you were to use the new Norwich South Recycling Centre proposed for Harford, how would you travel there? Please select one answer on each row only:

Council services	Always	Sometimes	Occasionally
Bike	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Van	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bike with trailer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car with trailer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Van with trailer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you currently use a Norfolk Recycling Centre which site do you use most regularly? Please select one only:

- Mile Cross
- Ketteringham
- Strumpshaw
- Other, please state: _____

And which Norfolk recycling centre site, if any, do you think you'll be using most regularly from 2021? Please select one only:

- The proposed Norwich South Recycling Centre (at Harford)
- The new Norwich North Recycling Centre (junction of A1270 and A140)
- Ketteringham
- Strumpshaw
- Other, please state: _____

Other services

There are several other options for recycling, composting and disposing of waste away from the Recycling Centre. Which of the following council services, if any, are you aware of and which have you used in the last 12 months? Please select all that apply:

Council services	I am aware of this service	I have used this service in the past 12 months
Paid for brown bin garden waste collection	<input type="checkbox"/>	<input type="checkbox"/>
Home compost bin purchase from £11.99 each	<input type="checkbox"/>	<input type="checkbox"/>
Recycling banks e.g. supermarkets and community locations	<input type="checkbox"/>	<input type="checkbox"/>
Paid for district council bulky waste collection service	<input type="checkbox"/>	<input type="checkbox"/>

If there is anything else you would like to tell us about recycling centres in the Greater Norwich area, please write this in below:

A large, empty rectangular box with a thin black border, intended for the respondent to write their feedback or additional information regarding recycling centres in the Greater Norwich area.

About you

Providing this information is optional, however it helps us understand how different groups of people might use the new recycling centre so we can make it accessible to all.

Are you responding as ...? Please select all that apply:

- A local resident
- On behalf of a local business
- On behalf of a local organisation
- Someone who works in the area
- A visitor to the area
- Someone who travels through the area
- On behalf of a community organisation

Are you...? Please select only one item

- Male
- Female
- Prefer to self-describe (please specify below)
- Prefer not to say

If you prefer to self-describe please specify here:

How old are you? Please select only one item

- 0-15
- 16-29
- 30-44
- 45-64
- 65-84
- 85+

Do you have any long-term illness, disability or health problem that limits your daily activities or the work you can do? Please select only one item

- Yes
- No

How would you describe your ethnic background? Please select one only

- White British
 - White Irish
 - White other
 - Mixed
 - Asian or Asian British
 - Black or Black British
 - Chinese
 - Other ethnic background - please describe below
-

What is the first part of your postcode? (e.g. NR4)

Please write your answer here:

Other recycling improvement works

As well as this proposal, we've secured funding to make more improvements to a number of Norfolk's recycling centres.

- We've been putting in new **reuse shops** at more recycling centres across Norfolk, including Bergh Apton, Wells, Wereham, Heacham and Snetterton, bringing the total number of reuse shops to 14.
- A planning application has been submitted for a new **Norwich North Recycling Centre** and access road, accessed from the A140/ A1270 Broadland Northway junction. The new site would replace Mile Cross Recycling Centre at the end of the current contract in September 2021. Subject to planning, construction work is expected to start in summer 2020.
- A new recycling centre for **Wymondham** is planned by 2022. The current Wymondham Recycling Centre is very small with a single-track access road. Due to proposed housing growth around Wymondham and Attleborough, we're proposing to build a bigger site that is more accessible.
- Improvements or replacements to the sites at **Sheringham and Morningthorpe** are planned by 2022 to improve recycling and access onto these popular recycling centres.

This new programme of work is being carried out over the next three years.

You can send back a paper feedback form to:

Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor - south wing, County Hall, Martineau Lane, Norwich NR1 2DH.

However, if you want to help the council save money please use a stamp and send to this address: Stakeholder and Consultation Team, Norfolk County Council, Ground floor - south wing, County Hall, Martineau Lane, NR1 2DH.

You may wish to keep a copy of your response to our consultation for your own records.

Your opinions are valuable to us. Thank you for taking the time to read this document and respond.



If you need this document in large print, audio, Braille, alternative format or in a different language please email us at HaveYourSay@norfolk.gov.uk or contact Customer Services on 0344 800 8020 or Text Relay on 18001 0344 800 8020 (textphone) and we will do our best to help.