

Your Ref:  
Date: 4 January 2022

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Dear residents and businesses,

### **Transport for Norwich: consultation on proposals for Kett's Hill**

Norfolk County Council and the Transport for Norwich (TfN) partnership are asking for feedback on proposed changes to the Kett's Hill roundabout area. The aim of this scheme is to improve bus links by making journeys quicker and more reliable for bus passengers and to reduce carbon emissions by encouraging greater use of public transport, walking and cycling. We're writing to let you know how to find out more about the project and how to take part in our consultation.

### **What's being proposed and why**

This project is part of a programme of infrastructure changes in the Greater Norwich area, which was agreed by the county council's Cabinet and is funded by the Department for Transport's (DfT) Transforming Cities Fund. As we deliver these projects, we are carrying out a series of public consultations to help identify any issues for consideration when finalising the plans we put forward for approval and construction.

This table explains what changes we're proposing and the reasons behind them. The enclosed plan shows what the proposals would look like on the ground – the numbered proposed changes below correspond to the relevant points marked on the map. Please note that the proposals numbered 3 and 6 are subject to planning permission being secured, which is expected to be considered early this year.

	<b>Proposal</b>	<b>Reason for proposal</b>
1	Bus and cycle lane on approach to Kett's Hill roundabout (approx. 80m)	To improve bus services travelling into the city from Kett's Hill by reducing journey time delays by up to 80 seconds at peak times. This will also improve reliability of bus journeys, helping to encourage a greater use of bus services and therefore reduce carbon emissions and improve air quality in the area. Planned improvements through

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		<p>Transforming Cities to other stretches of the Red Line bus route are also predicted to further reduce bus journey times – if these projected journey time savings are realised, First Bus has committed to increasing the frequency of this route and offer up to 10 buses per hour.</p> <p>It would also provide a safer environment for cycling as cycles will be able to use the bus lane and be segregated from general traffic approaching this busy junction.</p>
2	Double yellow lines to allow space for installation of the bus and cycle lane	To prevent on-street parking on the north side of Kett's Hill and provide the necessary space for the free flow of traffic in the bus lane on the opposite side of the road, as well as the two lanes of traffic.
3	One-hour parking bay (space for two cars) to serve local businesses while still allowing space for bus and cycle lane (subject to planning permission)	To replace some of the on-street parking spaces that are proposed to be removed by the double yellow lines (above) – parking surveys show that this parking provision for two cars will account for nearly 80% of the existing demand for parking on Kett's Hill.
4	Parking bay for one-hour visitor use or Zone D permit holders at any time	To provide additional parking spaces in the area for short stay parking and residents. Signage to parking on Spitalfields will be provided from Kett's Hill.
5	Existing parking bay to become one-hour visitor use (currently two-hour visitor use)	To allow a more frequent turnover of vehicles parking.
6	Installation of a link path (subject to planning permission) to provide access to Kett's Hill and its businesses from the new Spitalfields parking bay (see proposal 4)	To connect parking spaces on Spitalfields conveniently with the local businesses on Kett's Hill.
7	Pedestrian sideroad crossing – continuous pavement	To provide pedestrian priority across the sideroad and improve walking facilities.

### How to comment

There are two ways to comment on the consultation:

- Visit [www.norfolk.gov.uk/kettshill](http://www.norfolk.gov.uk/kettshill) where you can complete our online survey to share your thoughts on the proposals.
- Ask for a hard copy of the survey by calling or emailing us using the details at the top of this letter. Large font and other formats are available on request.

### Next Steps

The consultation launches at 10am on Thursday 6 January and the deadline for comments is Friday 28 January 2022. We will carefully consider all responses and report back to the

Transport for Norwich joint committee later this year. The committee, which is chaired by Norfolk County Council and made up of councillors from TfN partners Norwich City, Broadland District and South Norfolk councils, will then decide how to proceed with the project. The webpage above will be kept up to date with the latest progress and information.

### **Background**

The DfT has awarded £32m of funding to TfN from the Transforming Cities Fund to deliver a range of schemes across Greater Norwich. These projects aim to improve access to jobs, training and retail by supporting improvements to sustainable modes of transport, while also responding to issues around air quality. More information about our application to the DfT and all the proposed schemes can be found at [www.norfolk.gov.uk/transformingcities](http://www.norfolk.gov.uk/transformingcities). You can also read more about previous, current and future TfN projects by visiting [www.norfolk.gov.uk/tfn](http://www.norfolk.gov.uk/tfn).

Yours faithfully,

Kevin Boardman  
**Project Engineer**