



Norfolk County Council



Have your say on our ideas for an Early Childhood and Family Service

Before you begin



Some of the things in this paper are not easy to understand. You may need some help from someone to read it.

We want to know what you think



There are 53 children's centres in Norfolk.
Children's centres support families with young children.



Children's centres help families by running play sessions and giving them information.



Last year we asked what you thought about our idea to look at what children's centres do so that we could save money.



We have now looked at children's centres to find out if they work in the right ways for families.



We want to find out what you think of our idea for a new Early Childhood and Family Service to help children and families.



Our new service would help communities and parents to run their own local activities and groups.



Our new service would give information and advice for all parents online.



Our new service would offer support groups for some families who need extra help.

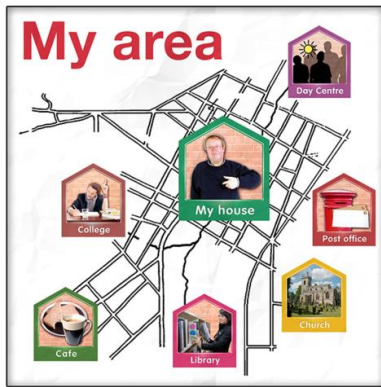


Our new service would offer one-to-one support for some families who need extra help.

If our idea went ahead some things would change



Some parents and carers may have to pay for some of the activities that are currently free.



Some families might have to go to different buildings to get services.



Some families would get services in their own homes.



Some families would go to a support group in a local place, like a village hall, school or library.



There would be more information, advice and help online. This would all be in the same place so that it would be easy to find.



We think we that we would need seven buildings to run the new service. We think these buildings should be:

- City and Eaton Children's Centre
- Drayton and Taverham Children's Centre
- St Clements Children's Centre
- Attleborough Children's Centre
- Long Stratton Children's Centre
- Seagulls Children's Centre
- Holt Children's Centre



We would need to find ways that local communities could use the other 46 children's centre buildings.



If our idea went ahead, things would change from October 2019.



We want to know your views on our idea for a new Early Childhood and Family Service.

You have until **Monday 12 November 2018** to tell us what you think.

You can tell us what you think



- On our website

www.norfolk.gov.uk/childrenscentres



- You can send us an email
haveyoursay@norfolk.gov.uk



- You can write to us by filling out the form at the end of this letter and sending it back to us.

You can send your form to this address – **you do not have to put a stamp on it**



Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor – south wing, County Hall, Martineau Lane, NORWICH, NR1 2DH



Thank you for helping us by telling us what you think.









If you need this document in large print, audio, Braille, alternative format or in a different language please contact us on 0344 800 8020, Text Relay on 18001 0344 800 8020 (textphone) or email haveyoursay@norfolk.gov.uk and we will do our best to help.



Fill in this form and send it back to us to tell us what you think of our idea

Do you agree or disagree with our idea for an Early Childhood and Family Service? Please tick ✓ the answer.

| | | | | | |
|---|---|---|---|---|---|
|  |  |  |  |  |  |
| Strongly agree | Agree | Not sure | Disagree | Strongly disagree | Don't know |
| | | | | | |

Why do you say this? Please write your answer in the box





About you

Please tell us about yourself

This will help us make sure we have listened to a range of people



Please tick the right answers

- I am a parent / carer of a child (or children) aged 0-5
- I currently use children's centre services
- I am a children's centre worker
- I work for an organisation that operates from a children's centre
- None of the above



If you use a children's centre, please tell us which one you use by writing it in below:



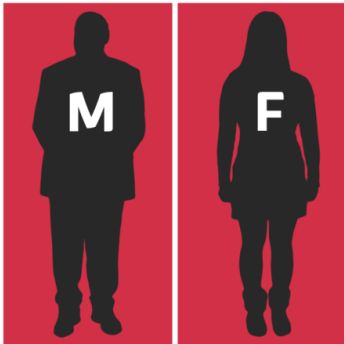
Do you have a disability, learning difficulty or long-term health problem which means that there are some daily activities or work that you can't do that you would like to? This includes problems that are due to old age.

Yes

No



If you are an advocate or carer, please provide the details of the person you are caring for – for the next questions.



Are you: (Tick one box)

Male

Female

I prefer to describe myself as
(please write in here)

I prefer not to say



How old are you? (Tick one box)

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85 or older
- Prefer not to say



What is your ethnic background?



(Tick one)

- White British
- White Irish
- White other
- Mixed
- Asian or Asian British
- Black or Black British
- Chinese
- Prefer not to say
- Other ethnic background, please write in here:

Now put this form in the envelope and **send it back by 12 November 2018**



Send this form back to: Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor, south wing, County Hall, Martineau Lane, **NORWICH, NR1 2DH**. **You do not need to use a stamp.**

Thank you for telling us what you think