

Dear

RE: Your views on our proposal to change our Adult Social Care charging policy

We are writing to you because we are consulting about a change which might affect you.

We are proposing to change the way we work out how much people have to pay towards their care. We want to invest some of the money we would save in employment support to help people into jobs and training.

Our proposal involves changing the 'minimum income guarantee' we use for people aged 18-64 and how we take account of some of the benefits people receive. We want to know your views about this proposal. Please find enclosed an easy-to-read copy of our consultation. This tells you how to have your say. There is also a more detailed consultation document online at www.norfolk.gov.uk/budget.

We have set up a special telephone helpline on 01603 222309 so that you can speak to someone if you have any questions. The helpline will be open from 8am to 7pm Monday to Friday up until Friday 21 December.

If you need support responding to this consultation, please ask your care worker if you have one. You can also call the helpline or email us at charging.policy@norfolk.gov.uk

Please give us your views before the consultation closes on 23 December 2018. Our councillors will then make a decision on whether the changes go ahead at their meeting in February 2019.

We will not make any changes to how much you currently pay without letting you know in plenty of time.

Yours sincerely



Executive Director Adult Social Services