



Norfolk County Council

**Adult Social Services
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Date: November 2018

Dear



Norfolk
County Council

This letter is from Norfolk County Council.

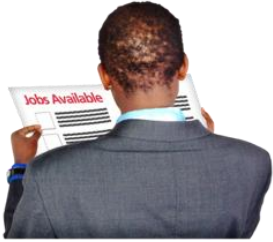


We are writing to you to ask for your views on our idea to change the way Adult Social Services works out how much people pay towards their care.

What is our idea?



We want to follow what the Government says about how much people can pay for their care.



We want to use some of the money we would save to help people find jobs and training.

This would mean making 2 changes to the way we work out how much people pay for their care.



- 1. Use different amounts for people's living costs. This means changing the Minimum Income Guarantee (MIG)**
- 2. Changing what benefits we can take into account**



We have enclosed an easy read version of our consultation with this letter. This gives more information about our ideas and how to give your views.



These plans may affect you. We would like to know your views about our ideas.



What do I do if I have any questions?

We have set up a special telephone helpline, so you can speak to someone if you have any questions. The helpline will be open from 8am to 7pm, Monday to Friday up until Friday 21 December.



Telephone: 01603 222309



Or

Email: charging.policy@norfolk.gov.uk



If you need it, you can get some help from your care worker or day centre manager.



If you have any other questions about this letter then please contact us by phone or email, as at the top of this letter.



What happens next?

Please give us your views before the consultation closes on **23 December 2018**.



Our County Councillors will then decide whether, or not, the changes will go ahead at their meeting in February 2019.



Please remember we will not make any changes to the amount of money you pay without letting you know in plenty of time.

Yours sincerely,



James Bullion
Executive Director of Adult Services
Norfolk County Council