



Your views on reducing summer opening hours at recycling centres to save money

Before you begin



Some of the things in this paper are not easy to understand. You may need some help from someone to read it.

How things are



We want Norfolk to be a county where everyone thrives together.



We have a plan called **Together, for Norfolk** to make Norfolk a good place to work and live.



Life is difficult for everyone now because of COVID-19. We continue to provide vital services to support people in Norfolk.



To do this we spend over a billion pounds each year.



We must be sure the money we spend matches the money we get in. This is hard to do at the moment.



It costs more money to provide services with COVID-19.



Things are getting more expensive. The money we get in isn't covering what things now cost.



We are getting less money from the Government, and the money we will get in future is not clear.



What do we need to do now?

This means we need to get more money in. We also need to save more money.



We get money from people who live in Norfolk. This is called council tax. We use this money to pay for local services. We are asking people to pay more council tax next year.



We will also ask the Government for money. The extra money we get from council tax and the Government still won't pay all our bills.



We need to save money by cutting what we spend. We saved £436 million between 2011 and 2020. That is a lot of money, but we need to save another £26 million in 2021.

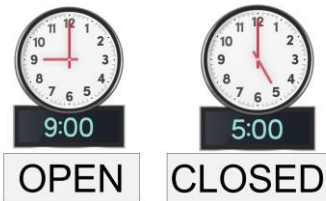


We have had one idea to save money. Please give us your thoughts on it.

Our idea



We look after 20 recycling centres in Norfolk. Our idea includes 19 of these recycling centres. It does not include the Mile Cross Recycling Centre.



Recycling centres now open at 9am and **close at 5pm** in summer. The summer months are from the start of April to the end of September.



Our idea is to open recycling centres at 9am and **close at 4pm** in summer. They will be open for one hour less each day in summer than they are now.



The opening hours will be the same all year round. Recycling centres will open at 9am and close at 4pm in winter and in summer.



Our idea would save us £70,000 next year.

What do you think



We would like your views on our idea to save money by opening our recycling centres for one hour less each day in summer.

You have until **14 December 2020** to tell us what you think.

You can tell us what you think



- On our website

www.norfolk.gov.uk/budget



- You can send us an email
haveyoursay@norfolk.gov.uk



- You can write to us by filling out the form at the end of this letter and sending it back to us.

You can send your form to this address – **you do not have to put a stamp on it**



Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor – south wing, County Hall, Martineau Lane, NORWICH, NR1 2DH



Thank you for helping us by telling us what you think.



If you need this document in large print, audio, Braille, alternative format or in a different language please contact us on 0344 800 8020, Text Relay on 18001 0344 800 8020 (textphone) or email haveyoursay@norfolk.gov.uk and we will do our best to help.



Fill in this form and send it back to us to tell us what you think of our idea

What do you think of our idea to save money by opening recycling centres for one hour less each day in summer?

Please write your answer in the box





About you

Please tell us about yourself

This will help us make sure we have listened to a range of people

Please tick the right answers

I get care and support from the council

I care for someone who gets support from the council

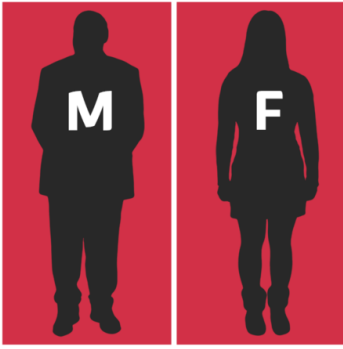
Do you have a disability, learning difficulty or long-term health problem which means that there are some daily activities or work that you can't do that you would like to? This includes problems that are due to old age.

Yes

No



If you are an advocate or carer, please provide the details of the person you are caring for – for the next questions.



Are you: (Tick one box)

Male

Female

I prefer to describe myself as
(please write in here)

I prefer not to say



How old are you? (Tick one box)

18-24

25-34

35-44

45-54

55-64

65-74

75-84

85 or older

Prefer not to say



What is your ethnic background?



(Tick one)

- White background (e.g. British, European, Irish)
- Asian background (e.g. Bangladeshi, Indian, Pakistani)
- Black background (e.g. African, Caribbean)
- Chinese background (e.g. Korean, Tibetan)
- Dual / Multiple Heritage (e.g. White and Asian, White and Black)
- Other (e.g. Gypsy, Romany, Irish Traveller)
- Prefer not to say



Now put this form in the envelope that came with your letter and **send it back by 14 December 2020**

If you do not have the envelope then send this form back to: [Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Ground floor, south wing, County Hall, Martineau Lane, NORWICH, NR1 2DH.](#) **You do not need to use a stamp.**

Thank you for telling us what you think