



Your views on our budget for 2020 – 2021

Questions



1. What do you think about it?

Good

Bad

Not sure



Council Tax

Your Name
88 Your Street
Your Town
AN35 8TT



Council Tax Bill 2019-2020

Date: 26 February 2019

Your Account Number: 02 30 54 22

This property is listed in Band B

Council Tax for 1/4/2019 - 31/3/2020: **£1,206.79**

Your City Council £885.22 74%

Adult Social Care £345.65 29%

Police £133.79 11%

Fire Service £48.13 4%

Rate reduction for Disabilities - £201.70

Rate single person discount - £201.70

Rate Council Tax support - £267.80

Rate overpayments - £3.00

Total Council Tax £395.59

Please see the back of this bill for how to contact us.

Please tell us if there is a change which will affect your bill, for example if you move house or if we need to stop or discount. You will need to tell us within 21 days or you could be fined.

We have granted a 20% discount because you have only one adult over 18 live here.

We have granted a reduction for Disabilities of 20%.

Thank you for paying for Street Cleaning. We will collect your Council Tax in 10 instalments on Wednesdays from 12th Feb until 10th Oct after 10:00 hours. Call us or get after the last day of each month for 4 months starting 12th Feb.

You need to pay all instalments in your own name. Instalments cannot be paid with credit cards and this also means you cannot transfer the instalments. Please see the back of the bill for further information or call 0800 222 33 44.

Helpline 0800 222 33 44



Some of the things in this paper are not easy to understand. You may need some help from someone to read it. Some words are in **bold**. We explain what they mean the first time we use them or at the end of this booklet.



We want Norfolk to be a good place to work and live in.

WWW.NORFOLK.CO.UK/TOGETHER

Norfolk County Council

**TOGETHER,
FOR NORFOLK.**

AN AMBITIOUS PLAN
FOR OUR COUNTY
2019-2024



We have a plan called **Together, for Norfolk** that says what we want to do.



We provide lots of services to people in Norfolk.



We are getting less money from the government to pay for all the services.



We have asked the government to give us more money for social care and for better transport.



However, it is hard to keep to our budget. We still need to make savings.



We want to hear what you think about our ideas.



Council tax helps to pay for local services. It pays for children's services, social care services, roads, fire services and libraries and museums.



The amount of **council tax** you pay depends on the kind of house you live in.



Most of the money you pay in **council tax** pays for all of our services.



From 2016 the government said that we could increase **council tax** just to help support disabled people, older people and people with mental health problems. This is called the **Adult Social Care Precept**.



We can only spend the **adult social care precept** on adult social care services.



We want to ask people to pay a bit more council tax.



This would give us some money to help us pay our bills.



We also want to ask people to pay a bit more **adult social care precept**.



This would give us more money to help support disabled people, older people and people with mental health problems.



If our idea goes ahead we will ask people to pay **more council tax** and **adult social care precept**.



The amount people would have to pay depends on the kind of house they live in. In general, people would pay around £1.04 more each week. That's around £54 a year more.



Do you think we should increase council tax?



Yes


Don't know

No



Why do you say that? Please write in here:





Do you think we should increase the **adult social care precept**?



Yes



Don't know



No



Why do you say that? Please write in here:



Here are some of our ideas for changing the way we work



Use our own rooms and buildings for meetings. This will save money as we won't have to hire so many rooms.



Use new technology to help us save money.



Make sure that everyone pays their council tax.



What do you think about our ideas for changing how we work? Please write your answer below:

A large, empty rectangular box with a black border, intended for writing an answer to the question above. The box is currently blank.



Here are some of our ideas for adult social services



Give more help to people leaving hospital. This means people can go home. It is better for most people to go home and it costs less money.



Help disabled people to find grants to help pay for them to go to university or college.



Help more people to have choice through **direct payments**.

Here are some of our ideas for adult social services



Help stop people falling over and ending up in hospital. If we do this we save money on people staying in residential care to get better.



Make sure we have the right number of staff in our offices.



What do you think about our ideas for adult social services? Please write your answer below:

A large, empty rectangular box with a black border, intended for writing an answer to the question above. The box is currently blank.



Here are some of our ideas for children's services



Help keep families together so that children don't have to come into care.



Having the right help for children who come into care.



What do you think about our ideas for children's services? Please write your answer below:

A large, empty rectangular box with a black border, intended for writing an answer to the question above. The box is currently blank.



Here are some of our ideas for community and environmental services



Run more adult learning courses on hobbies as this will help us make some money.



Make sure we have the right number of staff in our offices.



Spend less on training our staff. More people can now learn things online.

Here are some more of our ideas for community and environmental services



Hire out our rooms to others so we can make some money.



Don't increase the amount of money we pay charities and local councils for their recycling this year.



Buy equipment for our fire service upfront. This is cheaper than paying for it over a long period of time.



What do you think about our ideas for
community and environmental services?
Please write your answer below:

A large, empty rectangular box with a black border, intended for writing an answer to the question above. The box is currently blank.



Here are some ideas for our other services



Spend less on supplies and services.



Spend less on computers and other ICT equipment.



Make sure we have the right number of staff in our offices.

Here are some more ideas for our other services



Save money on the budget we have for making changes at work.



More money coming in from businesses.



What do you think about our ideas for our other services? Please write your answer below:

A large, empty rectangular box with a black border, intended for writing an answer to the question above. The box is currently blank.



Here are some of our ideas for public health



Make sure we have the right number of staff in our offices.



Our health check service has cost less than we expected. This saves us money.



Our **sexual health service** has cost less than we expected. This saves us money.



What do you think about our ideas for public health? Please write your answer below:

A large, empty rectangular box with a black border, intended for writing an answer to the question above. The box is currently blank.



What the words mean

Adult social care precept

Money you pay to the council that they can only use to support disabled people, older people and people with mental health problems.

Council tax

Money you pay to the council for local services like schools, social care services, roads, fire services and libraries and museums.

Direct payment

A Direct Payment is money from the council to pay for the care and support people need after a care assessment. This money lets people choose and buy care services for themselves. It gives people more control over their life and the care they get.

Sexual health service

This service helps stop people getting infections that are passed on when you have sex. It also provides contraception which helps women stop getting pregnant.

About you



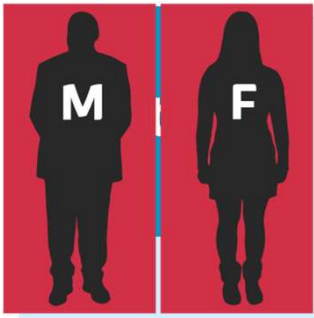
Please tell us about yourself.



This will help us make sure that we have listened to a wide range of people.



We will keep your information safe.
We won't share it with anyone.



Are you? Please tick one box

Male

Female

I don't want to say

Other – please write in below



How old are you? Please tick one box



18-24

65-74

25-34

75-84

35-44

85 or older

45-54

I don't want to say

55-64



Do you have disability? Please tick one box

Yes

No

I don't want to say



What is your ethnic background? Please tick one box



White

Asian

Black

Mixed

I don't want to say

Other – please write in below






What language do you speak? Please write in below:



What is your postcode? Please write in below:



How to have your say



You can send us an email to:
haveyoursay@norfolk.gov.uk



You can go to our website:
www.norfolk.gov.uk/budget



You can send your form to this address – **you do not have to put a stamp on it**

Freepost Plus RTCL-XSTT-JZSK,
Norfolk County Council, Ground
floor – south wing,
County Hall, Martineau Lane,
NORWICH, NR1 2DH