



# Norfolk County Council

**Your views on our idea to make  
recycling centres open at the  
same time all year round**



**Some of the things in this paper  
are not easy to understand.**

**You may need help from someone  
to read it.**



Norfolk County Council  
are responsible for a lot  
of things in Norfolk.



Services such as Libraries,  
the Fire Service and  
recycling centres (and lots  
of other things too!)



To do this, we spend over a  
billion pounds  
each year.



We must be sure the money  
we spend matches  
the money we get in.  
This is hard to do  
at the moment.



Things are getting  
more expensive.  
The money we get  
in isn't covering  
what things now  
cost.



We need to save money by  
cutting what we spend. We  
have been saving money  
between 2011 and 2022.  
However, we need to save  
another £32.5 million in  
2022.



We want to hear what you think of one of the ideas we have to save money.



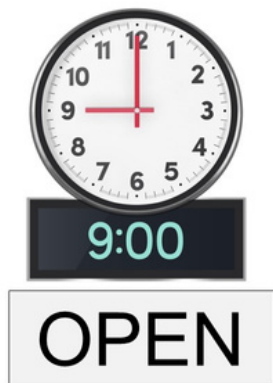
Our idea is about **recycling centres**.

There are 20 recycling centres in Norfolk.



Recycling Centres are places where people can recycle and dispose of some of their household waste.





Recycling centres now **open at 9am and close at 5pm** in summer. The summer months are from the start of April to the end of September.



Our idea is to open recycling centres at **9am and close at 4pm in summer**. They will be open for one hour less each day in summer than they are now.

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The opening hours will be the same all year round.

Recycling centres will open at 9am and close at 4pm in winter and in summer.



Our idea would save us around £70,000 next year.



We would like to hear your views on our proposals.



You do not have to answer all of the questions, only the ones you want to.



Please send us your response by **16th December 2022**. (We may not accept your response if we receive it after that date)



Please send your survey back to the address below. You do not have to put a stamp on the envelope.

**Freepost Plus RTCL-XSTT-JZSK,  
Norfolk County Council,  
Groud floor - south wing, County  
Hall, Martineau Lane, Norwich,  
Norfolk NR1 2DH**



You can also tell us what you think on our website:  
[www.norfolk.gov.uk/budget](http://www.norfolk.gov.uk/budget)



Or you can send an email to  
[haveyoursay@norfolk.gov.uk](mailto:haveyoursay@norfolk.gov.uk)



# Tell us what you think

**Question 1. How often do you visit the recycling centre?**

Please tick one box



Every day ☐

Every week ☐

Every month ☐

A few times a year ☐

Hardly ever ☐

Never ☐

**Question 2. Do you agree or disagree with the idea to make recycling centres would open from 9am to 4pm all year round?**

Please tick one box



Strongly Agree

☐

Agree

☐

Neither agree or  
disagree

☐

Disagree

☐

Strongly disagree

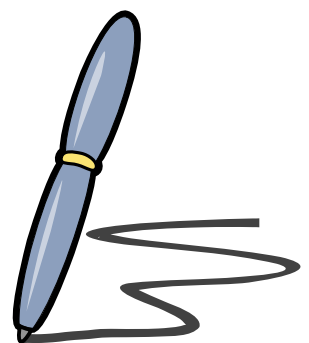
☐

Don't know

☐

**Question 3. Please tell us why you said that.**

Please write your answer in the box below:



# About you



Please tell us about yourself.



This will help us to make our decisions.



We will keep your information safe. We will not share it with anyone.

#### Question 4. Are you?

Please tick one box



Male

☐

Female

☐

I prefer not to say

☐

I prefer to describe myself as...  
(please write it below)

☐



**Question 5. How old are you?**

Please write your age in the box below

A rounded rectangular box with a black border. Inside, on the right side, is a blue pen icon with a yellow band and a black wavy line below it, indicating a space for writing.

**Question 6 Do you have any long-term illness, disability or health problem that limits your daily activities or the work you can do?**

Please tick the correct box ☒

Yes

☐

No

☐

Prefer not to say

☐

**Question 7. How would you describe your ethnic background?**

Please tick the correct box ☒

White British

☐

White Irish

☐

White other

☐

Mixed/multiple ethnic group

☐

Asian or Asian British

☐

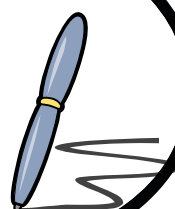
Black / African / Caribbean / Black British

☐

Prefer not to say

☐

Other ethnic background -  
please describe in the box below

☐

## Question 8. What is your first language?

Please write your answer in the box below:

A large, empty rectangular box with a black border, intended for the user to write their answer. A small icon of a blue pen is positioned at the top right corner of the box.

**Question 9. Are you answering as...?**

Please tick the correct box ☒

- |   |                          |
|---|--------------------------|
| An individual/member of public                  | <input type="checkbox"/> |
| A partner/carer                                 | <input type="checkbox"/> |
| On behalf of a voluntary/community group        | <input type="checkbox"/> |
| On behalf of a statutory organisation           | <input type="checkbox"/> |
| On behalf of a business                         | <input type="checkbox"/> |
| A Norfolk County Councillor                     | <input type="checkbox"/> |
| A district or borough councillor                | <input type="checkbox"/> |
| A town or parish councillor                     | <input type="checkbox"/> |
| A Norfolk County Council employee               | <input type="checkbox"/> |
| A member of staff at a Norfolk recycling centre | <input type="checkbox"/> |

# How to have your say



Fill out this consultation online at  
**[www.norfolk.gov.uk/budget](http://www.norfolk.gov.uk/budget)**



You can send this form to the council for free by sending to:

**Freepost Plus RTCL-XSTT-JZSK,  
Norfolk County Council,  
Groundfloor - south wing, County  
Hall, Martineau Lane, Norwich,  
Norfolk NR1 2DH**



If you need this form in a different format or would like to email your feedback to the council, you can email **[haveyoursay@norfolk.gov.uk](mailto:haveyoursay@norfolk.gov.uk)**



You can call 0344 800 8020