



Your views on our budget for 2022 – 2023

Questions



1. What do you think about it?

Good

Bad

Not sure



Council Tax



Your Name
88 Your Street
Your Town
AN35 8TT

Council Tax Bill 2019-2020 Date
26 February 2019

This property is listed in Band B

Your Council Tax for 2019-2020 is £1,296.79

Total Council Tax £1,296.79

There is a discount for Council Tax of £305.59

Total Council Tax £305.59

Helpline
0800 222 33 44



Some of the things in this paper are not easy to understand.

You may need some help from someone to read it.

We want Norfolk to be a county where everyone thrives together.



We have a plan called Better Together for Norfolk to make Norfolk a good place to work and live.



Life is difficult now as everyone tries to get back to normal after COVID-19. We keep providing vital services to support people in Norfolk.



To do this we spend over a billion pounds each year. We must be sure the money we spend matches the money we get in. This is difficult.



It costs more money to provide services and stay safe from COVID-19.



Things are getting more expensive. The money we get in isn't covering what things now cost.



We are getting less money from the Government, and don't know how much we will get next year.

What do we need to do now?



We will ask the Government for money. But any extra money we get from the Government still won't pay all our bills.



This means we need to get more money in.



We need to save more and spend less.



We want to hear what you think of our ideas to get money and to save money.

Our idea for council tax



We get money from people who live in Norfolk. This is called **council tax**. We use this money to pay for many local services.



Council tax helps pay for children's services, social care services, roads, fire services, libraries and museums.



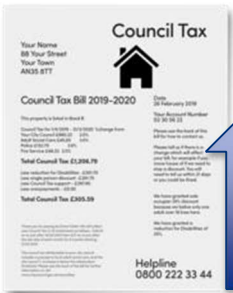
The amount of **council tax** you pay depends on the house you live in.



Our idea is to ask people to pay a bit more **council tax**. In general, people would pay about 85p more per week in total. That's about £44 more a year.



This would give us more money to help us pay the bills for local services.



Do you agree with our idea to increase council tax?

Yes Don't know No



Why do you say that? Please write in here:

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Our idea for the adult social care precept



As well as council tax, we also get money from the people of Norfolk to help disabled people, older people and people with mental health problems, this is called the **adult social care precept**.



We can only spend the **adult social care precept** on adult social care services. We are not allowed to spend it on anything else.



Our idea is to ask people to pay a bit more **adult social care precept**.



This would give us more money to help support disabled people, older people and people with mental health problems.



The extra money people would pay in **council tax** and **adult social care precept** depends on the kind of house they live in.



Do you agree with our idea to increase the **adult social care precept?**



Yes

Don't know

No



Why do you say that? Please write in here:



Here are some of our ideas for adult social services



Help people live independently by giving them a choice of housing that is right for them.



Do all we can to keep people out of hospital and residential homes and keep them safe and well at home.



Get better value for money from our suppliers. Spend less money on our care contracts.



Help people early to delay the need for residential care. This will help keep people at home and safe in their local communities.



Use technology to save money and help us meet the increasing demands of adult social care across Norfolk.



What do you think about our ideas for adult social services? Please write your answer below:

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Here are some of our ideas for children's services



Support families to stay together and ask for help from grandparents, aunts and uncles, and other family members, so not so many children need to come into care.



Create school places and other spaces where children and young people can get the help they need, instead of having to go into long-term care.



Make sure children who come into care get lots of help to achieve better outcomes, lower costs and keep them close to home.



Work in smarter ways, make the most of technology and use flexible working arrangements to save money on offices and other costs.



What do you think about our ideas for children's services? Please write your answer below:

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Here are some of our ideas for community and environmental services



These services include all kinds of things like roads, buses, libraries, public health, adult education and Norfolk Fire and Rescue. We will make sure we keep all these services running well and try to save money wherever we can.



We can save money by buying fire service vehicles instead of leasing them.



Our two brand new recycling centres cost less to run than the old ones.



We want to save money and look at new ways to help pay for libraries and the Norfolk Record Office.

Here are some more of our ideas for community and environmental services



Get money in by charging for expert services, for waste disposal and advertising signs on the roads.



Make sure we have the right number of people working for us in all the different jobs they do. And that they have they have the right space and equipment to do the best job.



What do you think about our ideas for community and environmental services?
Please write your answer below:

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Here are some ideas for our other services



Use computers to save money by doing jobs more efficiently.



Spend less on supplies and services.



Make sure we are offering the right support services such as legal, democratic, information and governance. Make we sure these services cost as little as possible.



Have the right number of staff in our offices.



Increase the amount of money we get in where we can.



What do you think about our ideas for our other services? Please write your answer below:

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What the words mean

Adult social care precept

Money you pay to the council that they can only use to support disabled people, older people and people with mental health problems.

Council tax

Money you pay to the council for local services like schools, social care services, roads, fire services and libraries and museums.

About you



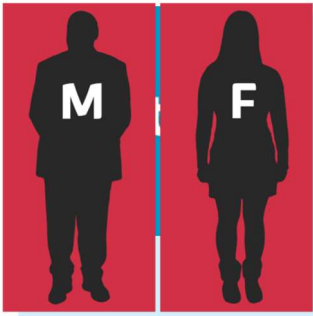
Please tell us about yourself.



This will help us make sure that we have listened to a wide range of people.



We will keep your information safe.
We won't share it with anyone.



Are you? Please tick one box

Male

Female

I don't want to say

Other – please write in below



How old are you? Please tick one box



18-24

65-74

25-34

75-84

35-44

85 or older

45-54

I don't want to say

55-64



Do you have disability? Please tick one box

Yes

No

I don't want to say



What is your ethnic background? Please tick one box



White

Asian

Black

Mixed

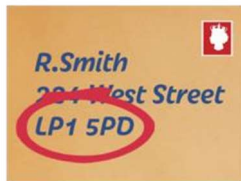

I don't want to say

Other – please write in below





What language do you speak? Please write in below:



What is your postcode? Please write in below:

How to have your say by 30 December 2021



You can send us an email to:
haveyoursay@norfolk.gov.uk



You can go to our website:
www.norfolk.gov.uk/budget



You can send your form to this address – **you do not have to put a stamp on it**

Freepost Plus RTCL-XSTT-JZSK,
Norfolk County Council,
Ground floor – south wing,
County Hall, Martineau Lane,
NORWICH, NR1 2DH

