



# Norfolk County Council

## Your views on our idea to increase council tax



**Some of the things in this paper are not easy to understand.**

**You may need help from someone to read it.**

**If you would like to take this survey online you can do so by scanning the QR below with your phone**





**Council**

Norfolk County Council are responsible for a lot of things in Norfolk.



**Library**

Services such as Libraries, the Fire Service and recycling centres (and lots of other things too)!



To do this, we spend over one billion pounds each year.



We must be sure the money we spend matches the money we get in. This is hard to do at the moment.



Things are getting more expensive. The money we get in isn't covering what things now cost.



We need to save money by cutting what we spend. We have been saving money between 2011 and 2023. However, we need to save another **£46.2 million** in 2024.





We want to hear what you think of one of the ideas we have to make sure we have enough money.



Our idea is about making people pay more in **Council Tax**.



**Council tax** helps pay for everything the council does. This includes children's services, adult social care, roads, fire services, libraries and museums in Norfolk.

## Benefits



## Council Tax



Most people in the country pay council tax. It is used to pay for services in your local area.



The amount of council tax you pay depends on the house you live in. Some people pay more, some people pay less.



Our idea is to ask everyone to pay a bit more council tax. **We are proposing to raise Council Tax by 4.99%.**



This would mean, in general, people would pay about £1.52 more per week in total. That's about £79 more a year.



If Council Tax was to go up, part of the money would be left for something called '**The Adult Social Care Precept**'. This is money that has to be spent on Adult Social Services and is not allowed to be spent in any other way.



This would give us more money to help us pay the bills for local services.





We would like to hear your views on our proposals.

**Questions**

1. What do you think about it?

Good

Bad

Not sure

You do not have to answer all of the questions, only the ones you want to.



Please send us your response by **1 December 2023**. (We may not accept your response if we receive it after that date).





Please send your survey back to the address below. You do not have to put a stamp on the envelope.

**Budget Consultation  
Freepost Plus RTCL-  
XSTT-JZSK, Norfolk  
County Council, Ground  
Floor - South Wing,  
County Hall, Martineau  
Lane, Norwich, Norfolk  
NR1 2DH**



You can also tell us what you think on our website:  
**[www.norfolk.gov.uk/budget](http://www.norfolk.gov.uk/budget)**



Or you can send an email to  
**[haveyoursay@norfolk.gov.uk](mailto:haveyoursay@norfolk.gov.uk)**

**Question 1. Do you agree or disagree with the idea to put up council tax by 4.99%?**

Please tick one box

Strongly Agree



Agree

Neither agree or disagree

Disagree

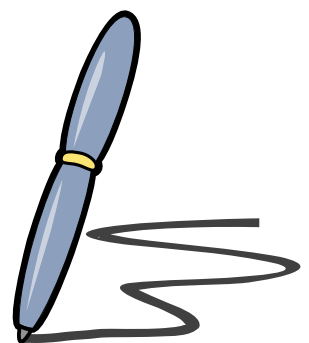


Strongly disagree

Don't know

**Question 2. Please tell us why you said that.**

Please write your answer in the box below:



# About you



Please tell us about yourself.



This will help us to make our decisions.

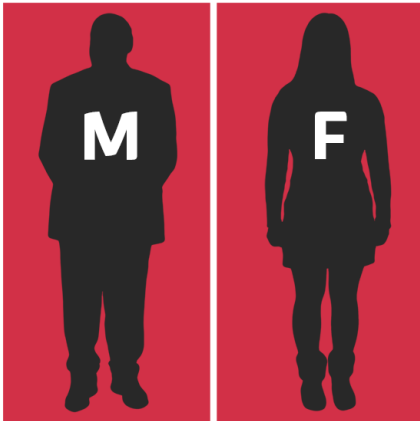


We will keep your information safe. We will not share it with anyone.



### Question 3. Are you?

Please tick one box



Male

Female

I prefer not to tell you

I prefer to describe myself as...  
(please write it below)

**Question 4. How old are you?**

Please write your age in the box below



Input box for age, containing a pen icon.

**Question 5. Do you have any long-term illness, disability or health problem that limits what you can do in a day?**

Please tick one box only



Yes

No

Prefer not to say

**Question 6. How would you describe your ethnic background?**

Please tick one box



Asian or Asian British

Black, Black British, Caribbean, or African

Mixed or multiple ethnic groups

White or White British

If you're from another ethnic group please write in the box below:



**Question 7. What is your first language?**

Please tick one box



English

If another language is your first language please write the name of it in the box below:

A large, horizontally-oriented rounded rectangle with a thick black border. Inside the rectangle, on the right side, is a small illustration of a blue pen with a yellow band, positioned as if it has just finished writing a squiggly line.



**Question 8. Which area of Norfolk do you live in?**

Please tick one box only



Breckland

Broadland

Great Yarmouth

Kings Lynn and West Norfolk

North Norfolk

Norwich

South Norfolk

## Question 9. Are you currently...?

Please tick one box only

Employed (full time)

Employed (part time)

Self employed

Unemployed

Student

Looking after the family home

Long term sick

Retired

**Question 10. Did you answer these questions as...?**

Please tick one box only

An individual / member of the public

On behalf of a voluntary or community group

On behalf of a statutory organisation

On behalf of a business

A Norfolk County councillor

A district or borough councillor

A town or parish councillor

A Norfolk County Council employee

# How to have your say



Fill out this consultation online at **[www.norfolk.gov.uk/budget](http://www.norfolk.gov.uk/budget)**

You can send this form to the council for free by sending to:



**Budget Consultation  
Freepost Plus RTCL-XSTT-JZSK, Norfolk County Council, Groudfloor - south wing, County Hall, Martineau Lane, Norwich, Norfolk NR1 2DH**



If you need this form in a different format or would like to email your feedback to the council, you can email

**[haveyoursay@norfolk.gov.uk](mailto:haveyoursay@norfolk.gov.uk)**

You can call 0344 800 8020





# Next Steps



This consultation closes on **1 December 2023**.



The County Council will consider what people have told us about this idea in **January 2024**.



A final decision on the Council's budget will be made on **20 February 2024**.



**Norfolk** County Council