



Norfolk County Council



Your views on our Local Cycling and Walking Plan for Norwich



Before you begin

Some of the things in this paper are not easy to understand. You may need some help from someone to read it.

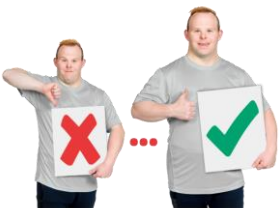
Overview



Walking and cycling are good for our physical and mental health. Walking and cycling also benefits the environment and reduces traffic.



Norwich has many miles of routes for walking and cycling. Norwich also has two dedicated walking zones.



We want to improve these routes and walking zones so that more people can enjoy walking and cycling.



Norfolk County Council are preparing a plan called a Local Cycling and Walking Plan for Norwich.



We want to hear your views on our plan in this survey.

About this survey



Please tell us what you think about our Local Cycling and Walking Plan for Norwich by completing this survey.



The feedback to this survey will help us plan to meet everyone's needs.



Please send your response by the **28th June**.

Please send your survey back to the address below. You do not have to put a stamp on the envelope.

**Freepost Plus RTCL-XSTT-JZSK, Norfolk
County Council, Ground floor – south wing,
County Hall, Martineau Lane, NORWICH, NR1
2DH**





Alternatively you can tell us what you think via our website: www.norfolk.gov.uk/activetravel



Or you can send us an email to haveyoursay@norfolk.gov.uk



Thank you for helping us by telling us what you think.



If you have any questions about this survey, or need it in a different format, please email haveyoursay@norfolk.gov.uk. Alternatively, you can call 0344 800 8020 or Text Relay on 18001 0344 800 8020 (textphone). We will do our best to help.

Your answers



Please tick the answers that apply to you for each question.

Question 1 Are you answering as...



- An individual / member of the public
- On behalf of a voluntary or community group
- On behalf of a statutory organisation
- On behalf of a business
- A Norfolk County Councillor
- A district or borough councillor
- A town or parish councillor
- A Norfolk County Council employee
- Other
- Prefer not to say



Question 2 If you are answering for an organisation, please tell us which one?

Your thoughts on walking in Norwich



Question 3 Which of these would make you want to WALK more in Norwich?

- Safer roads (e.g. slower driving speeds)
- Well-maintained pavements
- Things built to make it easier for people with health needs (e.g. access ramps)
- More crossing points
- Safer crossing points
- Access to changing facilities on arrival
- Better maps and signposting
- Less road noise
- No improvements are necessary
- Nothing would encourage me to walk more
- Something else not listed (please say)



Question 4 What else would make you want to WALK more in Norwich?

- Information on walking routes
- Walks with a walking leader
- Community exercise events
- Something else not listed (please say)

Your thoughts on cycling in Norwich



Question 5 Which of these would make you want to cycle more in Norwich?

- Safer roads
- Off-road and separate cycle paths
- Safe cycle lanes
- Secure cycle storage
- Access to changing facilities at work

- Well-maintained road surfaces
- Better signposting
- No improvements are necessary
- Nothing would encourage me to cycle more in my local area
- Something else not listed (please say)



Question 6 What else would make you want to cycle more?

- Promotion of local cycling routes
- Training to help me ride a bike or increase my confidence
- Cycle repair courses
- Cycle repair locations
- Cycle hire facilities
- Cycle rides with a cycle leader
- On-line maps and journey planning

- Help with buying cycle lights, locks and clothing.
- Something else not listed (please say)



Question 7 Which of these would you like to see improved about bike storage?

- Cycle storage at home
- Cycle storage at work
- Cycle storage at the train/bus station
- Cycle storage in the city centre
- Secure cycle parking
- Covered cycle parking
- None
- I don't own/park a cycle
- Something else not listed (please say)



Your thoughts on our cycling and walking plan for Norwich

The plan includes cycling and walking improvements in Norwich.



We want to make cycling and walking easier and more enjoyable on eight routes in Norwich



We want to make walking easier and more enjoyable in two areas in Norwich.



We want to make improvements to cycling and walking facilities.



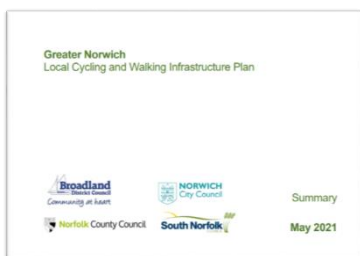
The plan supports national and regional transport, health and environmental policies.



The plan uses the design guidelines written by the government



The plan meets the Department for Transport's 'Gear Change' ideas to encourage cycling and walking in towns and cities



We are proposing changes to eight routes where we will make cycling and walking easier and safer. We welcome your thoughts on these.



Question 8 Do you agree or disagree with our plan to make walking and cycling easier in Norwich?



Strongly disagree



Disagree



Neutral



Agree



Strongly agree



Don't know

Question 9 Why do you say that?



Question 10 Do you agree or disagree that our plan will be successful in encouraging you to cycle and walk more in Norwich?



Strongly disagree



Disagree



Neutral



Agree



Strongly agree



Don't know

Question 11 Why do you say that?

Question 12 How important do you feel it is that improvements are made to the cycling and walking routes within Greater Norwich?



Not at all important



Not very important



Neutral



Quite important



Very important



Don't Know

Question 13 Are there any cycling and walking route changes that you consider be good?

Yes

No

Question 14 If yes, which ones and why do you say that?

Question 15 Are there any cycling and walking routes changes that could be made better?

Yes

No

Question 16 If yes, which ones and why do you say that?

Norwich currently has two dedicated walking areas where we propose to make walking easier and more enjoyable.

Norwich City Centre Core Walking Zone

covering the historic city centre and containing the train station and bus station.

Question 17 Do you agree or disagree that it is important to make improvements to this area?



Strongly disagree



Disagree



Neutral



Agree



Strongly agree









Don't know

Question 18 What are your opinions of making improvements to this walking zone?

University and Research Park Walking Zone

covering the University of East Anglia (UEA), the Norwich Research Park (NRP) and the Norfolk and Norwich University Hospital.

Question 19 Do you agree or disagree that it is important to make improvements to this area?

					
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Question 20 What are your opinions of making improvements to this walking zone?

Question 21 Are there any places or routes we have missed where you would like to see the cycling or walking conditions improve?

Question 22 We are thinking about making some other improvements to make cycling and walking in Norwich more appealing. Do you agree that these improvements are important?

A. Secure cycle parking facilities - so your bike will be safe and secure



Strongly disagree



Disagree



Neutral



Agree









Strongly agree



Don't know









B. Docked public cycle hire schemes - to provide safe, easy and affordable access to bikes in Norwich

					
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



C. Wayfinding signs – to help guide cyclists and walkers through Norwich

					
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



D. Micromobility initiatives – using small electric vehicles to reduce traffic, improve air quality and offer free parking spaces



Strongly disagree



Disagree



Neutral



Agree



Strongly agree



Don't know



E. Mobility hubs – is a place where people can connect between lots of types of transport e.g. cycle parking, cycle hire, busses and trains



Strongly disagree



Disagree



Neutral



Agree









Strongly agree



Don't know









F. Mobility-as-a-service – is a digital planning service which helps people to connect with lots of types of transport. (for example getting information from an app on your phone)

					
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

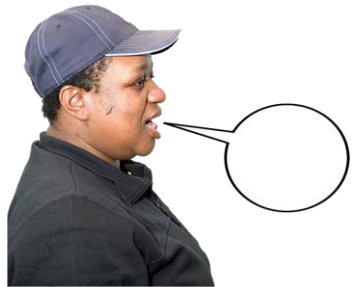


G. Cycling and walking incentives – encourage people to walk and cycle more. Examples include support with cycle training, cycle maintenance and maps.

					
Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Question 23 What other changes or ideas do you think we should include in our cycling and walking plan?



Question 24 And finally, do you have any other comments on any aspect of cycling and walking in Norwich?

About you



Please answer these questions about yourself. Your answers will help us to make sure that we are getting the views from all different communities of people.

Question 25 Are you...?

- Female
- Male
- Prefer not to say
- Other, please [write below](#)



Question 26 What is your age?

- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74



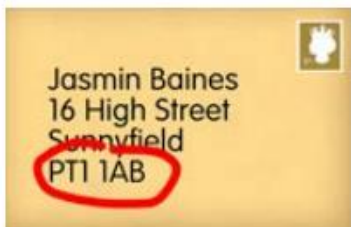


- 75-84
- 85+
- Prefer not to say

Question 27 What is your ethnic background

- White
- Mixed / Multiple ethnicity
- Asian / Asian British
- Black / African / Caribbean / Black British
- Prefer not to say
- Other ethnic group, please say

Question 28 What is your postcode? (e.g. NR4)



Thank you for telling us what you think

Please send this form in an envelope back to:
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Council, Ground floor, south wing, County Hall,
Martineau Lane, NORWICH, NR1 2DH. **You do
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